

**Thank you for choosing a COBY MP3 player!**



- ~This guide will cover how to transfer your music CD's into your COBY MP3 player using Windows Media Player 11.
- ~This guide will also provide common troubleshooting solutions for your COBY MP3 player.

## **Requirements**

### **Windows Media Player 11 (WMP11)**

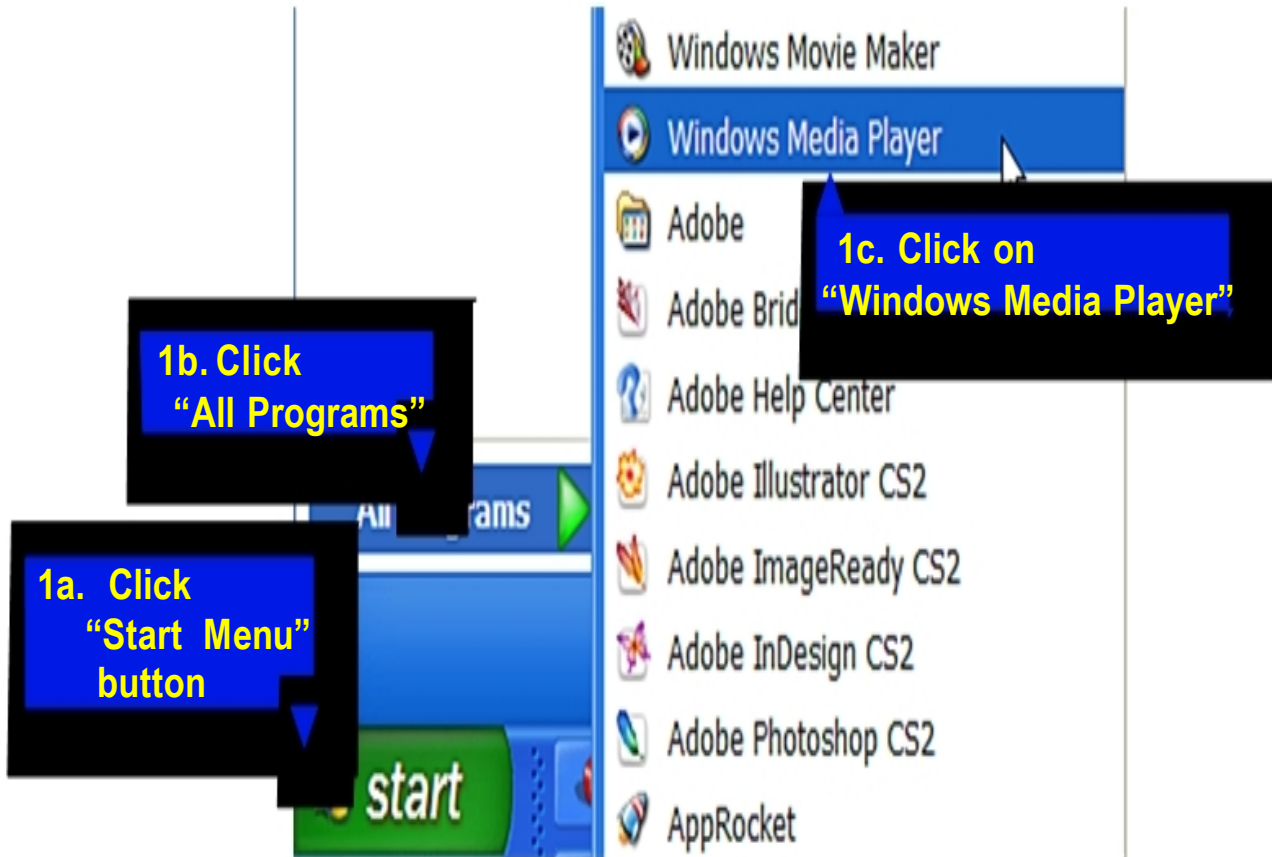
The directions in this guide are given for Windows Media Player 11 (WMP11)

If your computer does not have Windows Media Player installed, please download the latest version of Windows Media Player (WMP) from Microsoft's website  
[www.microsoft.com/windows/windowsmedia/player/download/download.aspx](http://www.microsoft.com/windows/windowsmedia/player/download/download.aspx)

# **AUDIO TRANSFER** – Getting Started

Transfer your Music CD's into your COBY MP3 player

1) Launch the WMP11 program.



## 2) Put an audio CD into the CD-ROM drive of your computer.

- ✦ If your computer has an internet connection, WMP will automatically retrieve and display the album information.

Click the “**Rip**” tab and select which “Title” to rip.  
To rip the entire album, check all of the check



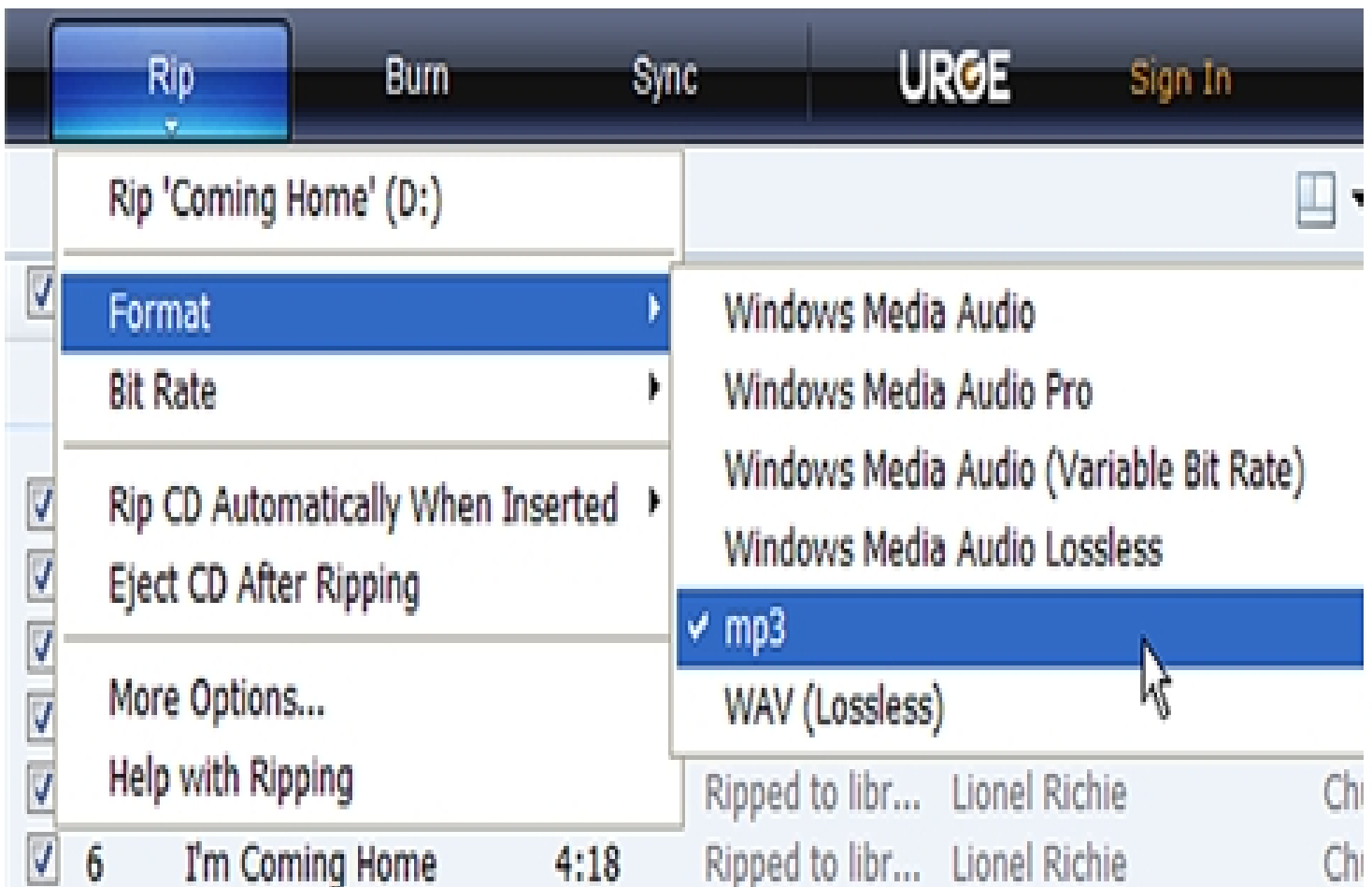
The screenshot shows the Windows Media Player interface with the 'Rip' tab selected. The album 'Coming Home (D:)' by Lionel Richie is displayed. The album cover shows Lionel Richie. The album is from 2006 and has a rating of 4 stars. The following table lists the tracks, their lengths, and their rip status:

Album	Title	Length	Rip Status	Contributing Artist	Composer
Coming Home (D:)					
<b>Audio CD (D:)</b>					
	Coming Home	3:19	Stopped	Lionel Richie	Herman...
Lionel Richie	1 I Call It Love	3:54		Lionel Richie	Lionel Ri...
Soul and R&B	2 Sweet Vacation	4:01		Lionel Richie	Chuckii ...
2006	3 Why	4:12		Lionel Richie	Jermain...
☆☆☆☆☆	4 What You Are	3:36		Lionel Richie	Chuckii ...
	5 Up All Night	4:18		Lionel Richie	Chuckii ...
	6 I'm Coming Home	3:34		Lionel Richie	Lionel Ri...
	7 All Around the World	3:15		Lionel Richie	Lionel Ri...
	8 Out of My Head	4:46		Lionel Richie	Dallas A...
	9 Reason to Believe	4:02		Lionel Richie	Dallas A...
	10 Stand Down	4:12		Lionel Richie	Lionel Ri...
	11 I Love You				

### 3) Set the Rip Options (optional).

Click the **Rip** button to set the Rip options. The recommended Rip settings are:

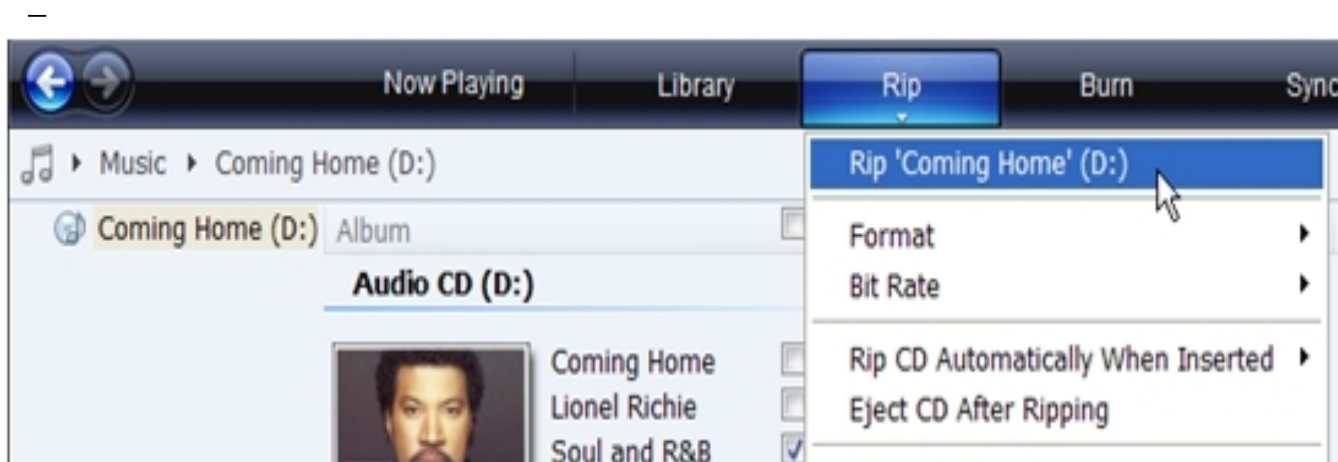
- ✧ Select "Format > mp3"
- ✧ Select "Bit Rate > 128 Kbps"
- ✧ Select "More Options" to change the directory to which WMP saves your ripped music files. WMP will save your music to your "My Documents > My Music" folder by default.



## 4) Start ripping the CD.

Click the “**Rip**” button and select “Rip” to start converting the audio CD to MP3/WMA

- ✦ The ripping process will take a few minutes to complete. WMP will save the converted music files in your “My Documents > My Music” folder by default.



## Transfer MP3/WMA Files to Your COBY Player

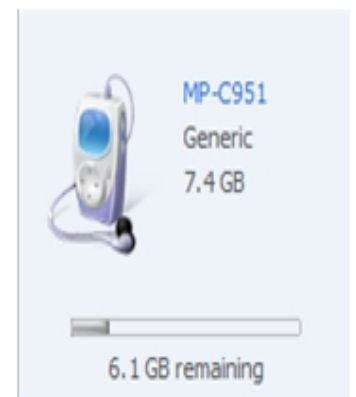
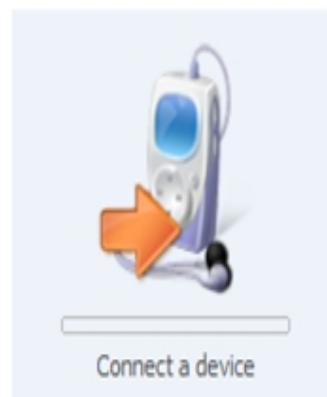
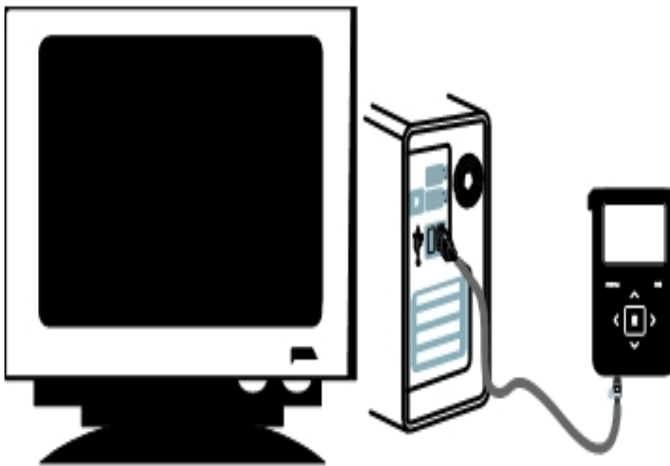
Once you have MP3 or WMA digital music files on your computer, transfer them to your COBY player in order to listen to music anywhere.

Use WMP11 to transfer (sync) music from your computer to your COBY MP3 player.

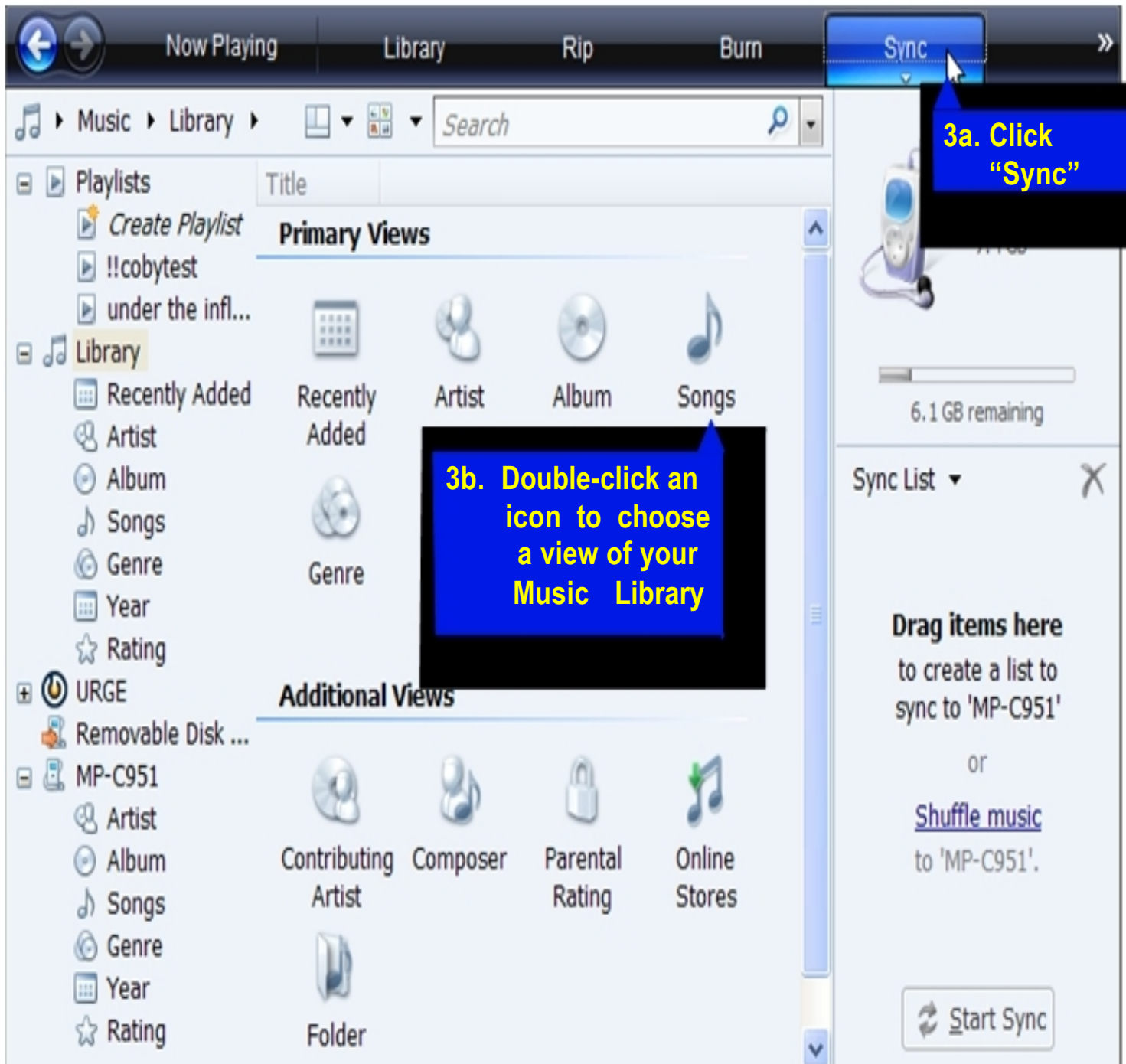
**1) Launch the WMP11 program.**

**2) Connect your COBY player to a USB port on the computer.**

✦ WMP11 will detect your COBY player automatically.



### 3) Browse your music library to choose songs to sync.



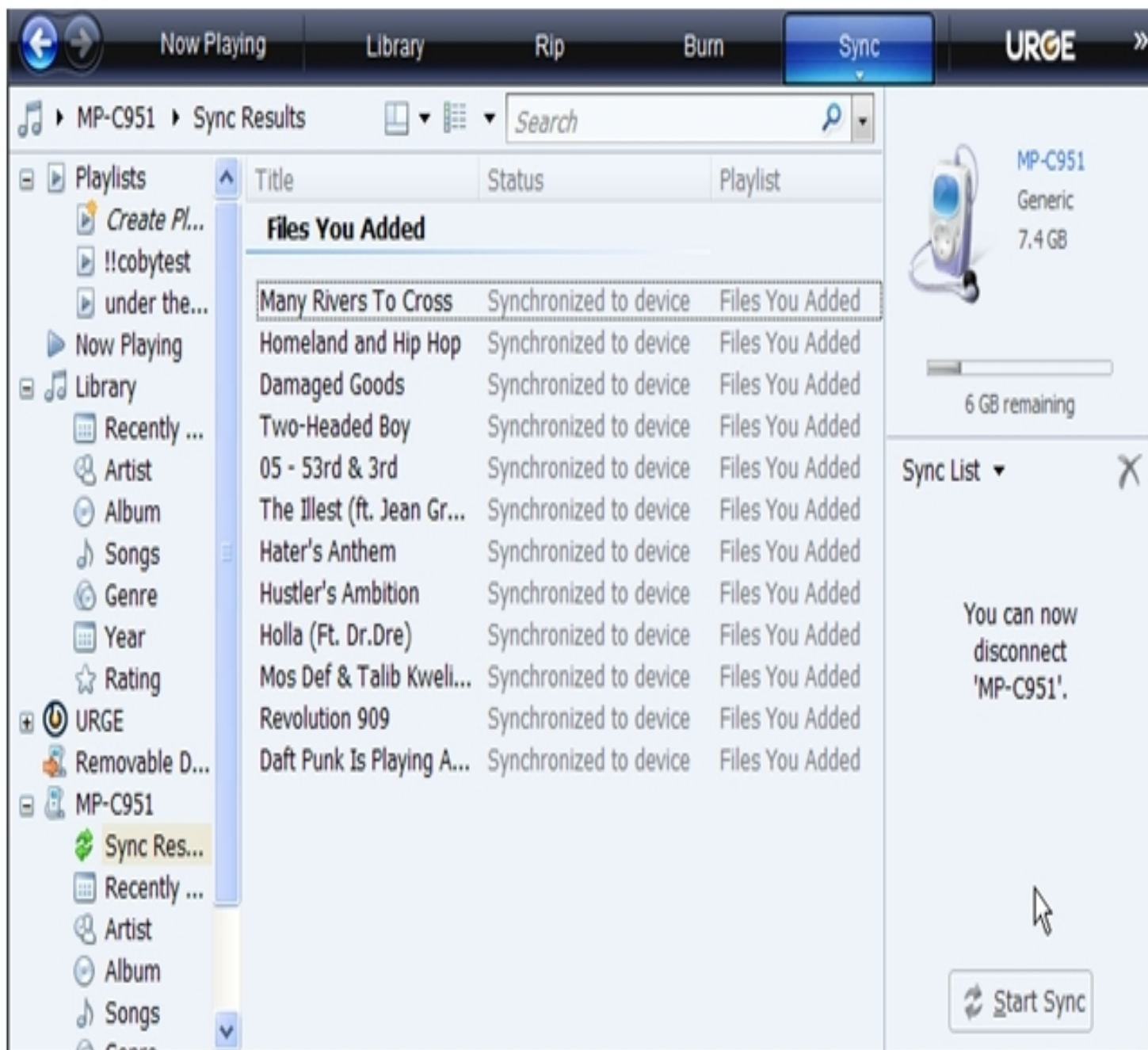
#### 4) Select songs to sync to your COBY player.

The screenshot shows the iTunes Sync window with a search bar containing 'lion'. The left sidebar shows the 'Lionel Richie' album with tracks like 'Coming Home', 'I Call It Love', 'Sweet Vacation', 'Why', 'What You Are', 'Up All Night', 'I'm Coming Home', 'All Around the World', 'Out of My Head', 'Reason to Believe', 'Stand Down', and 'I Love You'. The right pane shows a 'Sync List' with tracks like 'Many Rivers To Cross', 'Homeland and Hip Hop', 'Damaged Goods', 'Two-Headed Boy', '05 - 53rd & 3rd - Ram...', 'The Illest (ft. Jean Gra...', 'Hater's Anthem - Jean ...', 'Hustler's Ambition', 'Holla (Ft. Dr.Dre)', 'Mos Def & Talib Kwel', 'Revolution 909 - Daft', and 'Daft Punk Is Playing A'. A 'Start Sync' button is at the bottom right. Four blue callout boxes with yellow text provide instructions: 4a. Type in the Search bar to quickly find a song. 4b. Click on a track to select it for synchronization. To select multiple tracks, hold the CTRL or SHIFT and click on the tracks. 4c. Drag the selected tracks here to add them to the Sync List. 4d. Click "Start Sync" to transfer the Sync List to your COBY player.



## 5) Disconnect your COBY player from the computer.

Once the sync process is complete, unplug your player from the USB port of the computer. Now you're ready to listen to music on your COBY player.



The screenshot shows the iTunes interface during a sync process. The top navigation bar includes 'Now Playing', 'Library', 'Rip', 'Burn', and 'Sync' (highlighted). The main window title is 'MP-C951 Sync Results'. On the left, a sidebar shows a tree view with 'MP-C951' selected, containing 'Sync Res...' and 'Recently ...'. The central pane displays a table of 'Files You Added' with columns for Title, Status, and Playlist. The right pane shows the device 'MP-C951' (Generic, 7.4 GB) with a progress bar indicating '6 GB remaining'. Below the progress bar, a 'Sync List' is visible, and a message states 'You can now disconnect 'MP-C951''. A 'Start Sync' button is at the bottom right.

Title	Status	Playlist
<b>Files You Added</b>		
Many Rivers To Cross	Synchronized to device	Files You Added
Homeland and Hip Hop	Synchronized to device	Files You Added
Damaged Goods	Synchronized to device	Files You Added
Two-Headed Boy	Synchronized to device	Files You Added
05 - 53rd & 3rd	Synchronized to device	Files You Added
The Illest (ft. Jean Gr...	Synchronized to device	Files You Added
Hater's Anthem	Synchronized to device	Files You Added
Hustler's Ambition	Synchronized to device	Files You Added
Holla (Ft. Dr.Dre)	Synchronized to device	Files You Added
Mos Def & Talib Kweli...	Synchronized to device	Files You Added
Revolution 909	Synchronized to device	Files You Added
Daft Punk Is Playing A...	Synchronized to device	Files You Added

# **VIDEO TRANSFER** – Getting Started

Converting your VIDEO files and transferring it into your player.

## **Install the Conversion Utility**

1. Insert the driver CD
2. Double click on the “MP3set\_V4.11” folder
3. Double click on the “setup” file.
4. Accept the agreement to install the Video Conversion utility.

## **Run the Conversion Utility**

1. Go to your “Start Menu”
2. Select “All Programs”
3. Select “MP3 Player Utilities 4.11”
4. Select “AMV Converter”

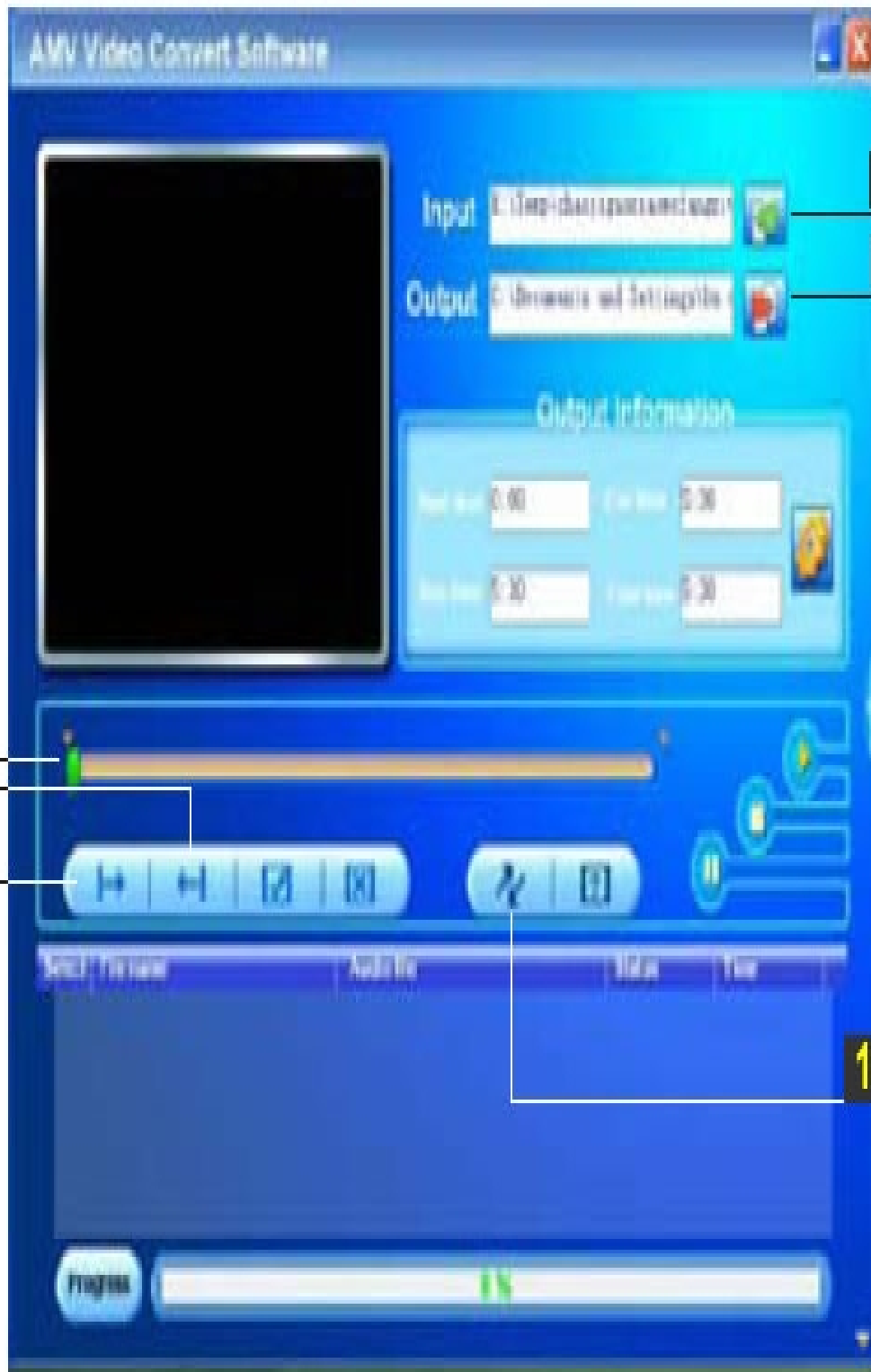
## **Converting Video (See Below)**

- 1.a** Find and Select the video files to convert in the INPUT Field
- 1.b** Select the directory where you want to save the converted file
- 1.c** Start the conversion process

**When the conversion is completed, copy and paste or drag and drop the converted files to your MP3 player.**

**Done!!**

Slide the "green block" to set the start and end point.



1.a

Select the video file to convert

1.b

Select the direction that the converted file will be saved to.

1.c

Start the conversion process

Select the start point of the file that will be converted.

Select the end point of the file that will be converted.

## Common Troubleshooting

Problems	Possible Solutions
<b>No Power</b>	*The power switch is located on the back of the unit, ensure that the switch is set to the "ON" position.
	*The Battery level may be too low. Charge the unit.
<b>Music does NOT play or Freezes</b>	*Make sure your WMA file(s) are not DRM protected.
	*The file(s) are corrupted or damaged.
	*Unsupported file format (ACC, WAV, M4A...Etc.)
	*Unknown File (WMA file with DRM).
	*Request DRM Time ( WMA file with DRM).
<b>No sound after file transfer</b>	*Ensure that the headphones are attached securely to the player.
	*Make sure your WMA file(s) are not DRM protected.
	*Unsupported file format (ACC, WAV, M4A...Etc.)
<b>MP3 Player not recognized by the Computer</b>	*Check the connections.
	*Switch USB ports
	*Go into the player MP3 player "SETTINGS" and change the "Online Device" from Media Device to USB Disk.
<b>Video Conversion Error</b>	*Ensure that the original file(s) plays on your computer. If not, then you will need to obtain the codec for that file(s).
	*Unsupported format

**If you are still having difficulty with your MP3 player, please contact Customer Care, Hours of operation, Monday-Friday 8:00 AM – 8:30:00 PM EST, Saturday and Sunday 9:00 AM – 5:30 PM EST. You can also reach us online at**

**[customerservice@cobyusa.com](mailto:customerservice@cobyusa.com) or [techsupport@cobyusa.com](mailto:techsupport@cobyusa.com)**

**1-800-727- 3592**

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