

Are you interested in other Avaya products for your home or small business?

Also available for purchase are everything from basic telephones to answering systems, typewriters, telephone accessories and more.

In addition, you may lease Avaya equipment. We offer high quality rotary and touch-tone telephones in our most popular styles.

For more information on leasing and purchasing Avaya products and for information on the Avaya Phone Center nearest you, call toll-free 1-800-628-2888.

Please use this Service Return Form when returning you unit to an authorized service center. If you have any questions about service, call the Avaya National Sales and Service Center at 1-800-628-2888.



## Service Return Form

Date of Return \_\_\_\_\_

Your Name \_\_\_\_\_

Your Address \_\_\_\_\_

(Zip) \_\_\_\_\_

Date of Purchase \_\_\_\_\_

Place of Purchase \_\_\_\_\_

(Attach Sale Receipt and Proof of Purchase)

Daytime Phone Number (\_\_\_\_) \_\_\_\_\_

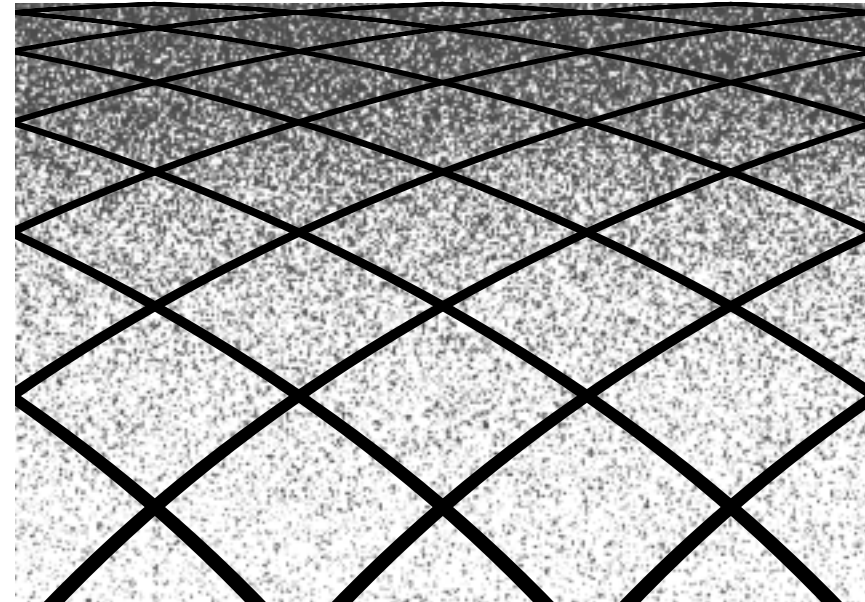
Description of Problem: \_\_\_\_\_

For information call toll free: 1-800-628-2888

49174-01 (11-00)

# Modular Headset

## USER GUIDE



## Introduction

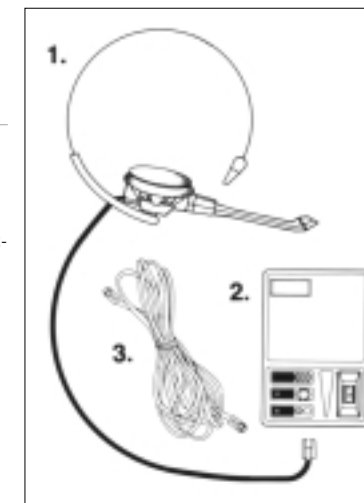
### For Single-Line Standard and Electronic Telephones.

Congratulations on the purchase of your new Avaya Modular Headset.

This Modular Headset can be used with most modular single-line standard and electronic telephones. We suggest you read these operating instructions carefully to become familiar with the headset features. They explain in simple steps how to install, use, and care for your new Headset.

Remember to save your sales receipt in case you ever need warranty service, and make sure your headset package includes the following items:

1. Modular Headset
2. Controller
3. Line Cord



If you have any questions about the use of this product or its warranty, just call the Avaya National Sales and Service Center toll-free at 1-800-628-2888.

## IMPORTANT SAFETY INSTRUCTIONS

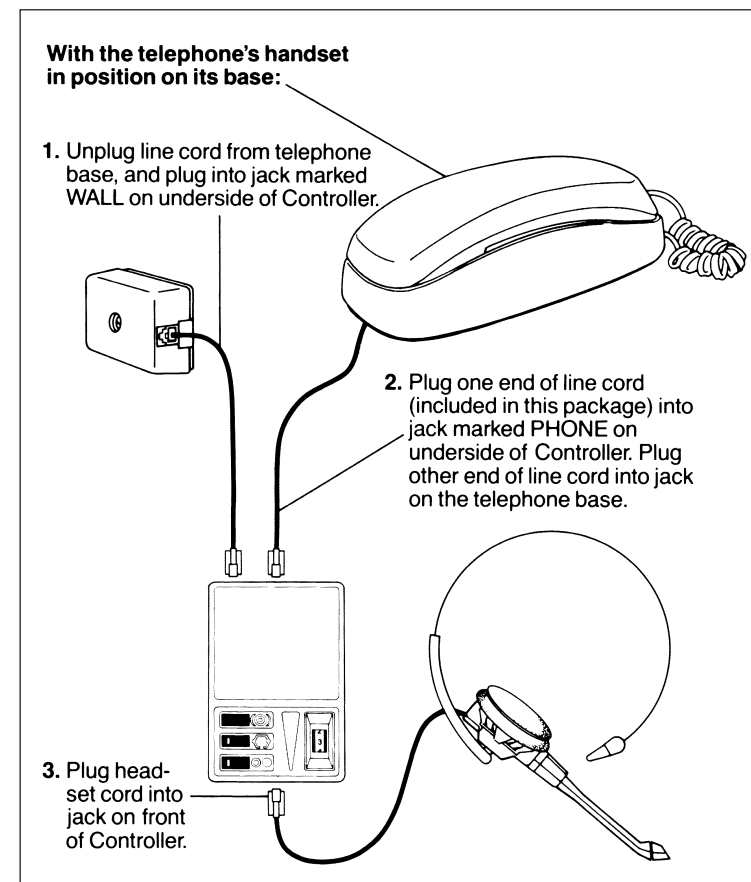
When installing this telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

1. Read and understand all instructions.
2. Do not install this product when thunderstorms are in the area.
3. Do not install this product near water, for example, near a bath tub, wash bowl, kitchen sink, or laundry tub, in a wet basement, or near a swimming pool.
4. Do not place this product on an unstable cart, stand, or table. The product may fall, causing serious damage to the product.
5. Objects of any kind other than a telephone plug should not be pushed into the product. This may expose you to dangerous voltage.

SAVE THESE INSTRUCTIONS

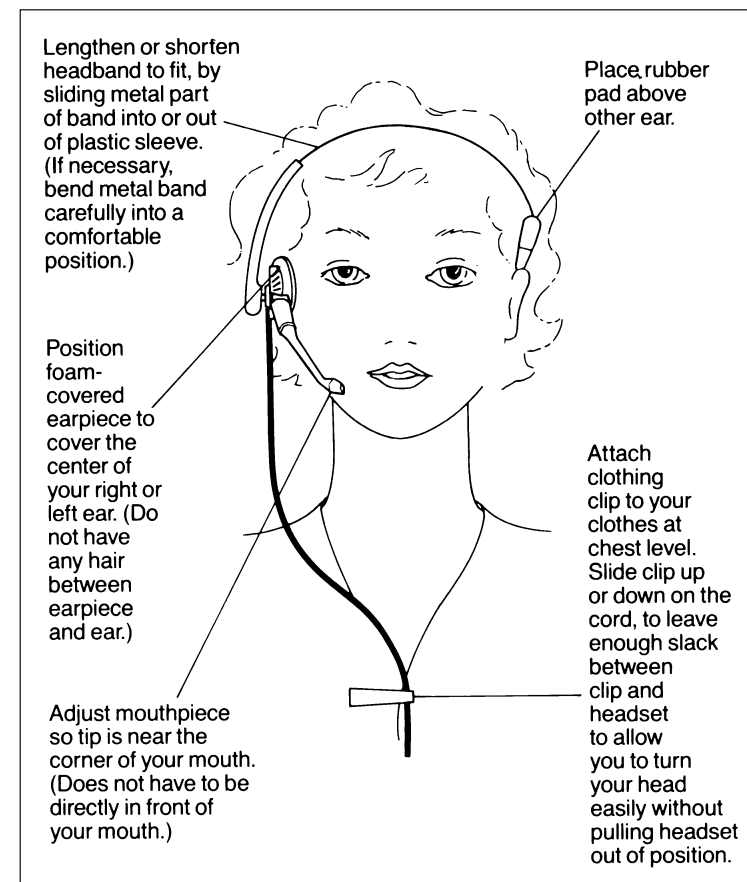
## Installation

### Connecting the Controller



## Installation

### Adjusting the Headset



## Operation

### Placing a Call

1. Remove handset from cradle.
2. Dial your number.
3. Press [ON/OFF] switch to turn headset on. (Be sure yellow indicator is visible.)
4. Return handset to cradle when you hear your party pick up, and speak through the headset.

### Receiving a Call

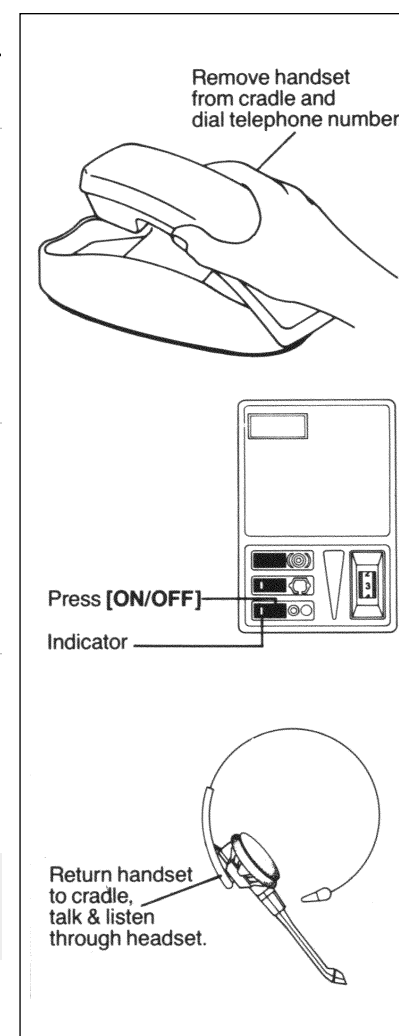
When your phone rings:

1. Press [ON/OFF] switch to turn headset on. (Make sure yellow indicator is visible.)
2. Talk and listen through headset. (Leave handset on cradle.)

### Terminating a Call

Press [ON/OFF] switch to turn headset off. (Yellow indicator should not be visible.)

**NOTE:** To use the Modular Headset you must have a modular telephone.



## FCC REQUIREMENTS—PART 15

**NOTE:** This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the radio or television off and on, the user is encouraged to try to correct interference by one or more of the following measures:

1. Reorient or relocate the receiving antenna.
2. Increase the separation between the equipment and receiver.
3. Connect the equipment into an outlet on another circuit.
4. Consult the dealer or an experienced radio/TV technician for help.

## FCC REQUIREMENTS—PART 68

This equipment complies with Part 68 of the FCC rules. On the baseline underside is a label that contains, among other information, the FCC registration number and ringer equivalence number (REN) for this equipment. If requested, this information must be provided to the telephone company.

The telephone company may make changes in its facilities, equipment, operation or procedures that could affect the operation of the equipment. If this happens, the telephone company should provide you advance notice in order for you to make the necessary modifications to maintain uninterrupted services.

If you experience problems with your headset, please refer to the warranty section for information on warranty and repair service. If the problem is causing harm to the telephone network, the telephone company may request that you remove the equipment until the problem is resolved. In extreme cases, the telephone company may be forced to disconnect your service before notifying you of the problem.

## Operation

### Using MUTE

With headset turned on, you can use the MUTE feature to turn off the headset microphone, and speak privately with someone in the room. When MUTE is on, you can hear the caller but the caller can't hear what you say.

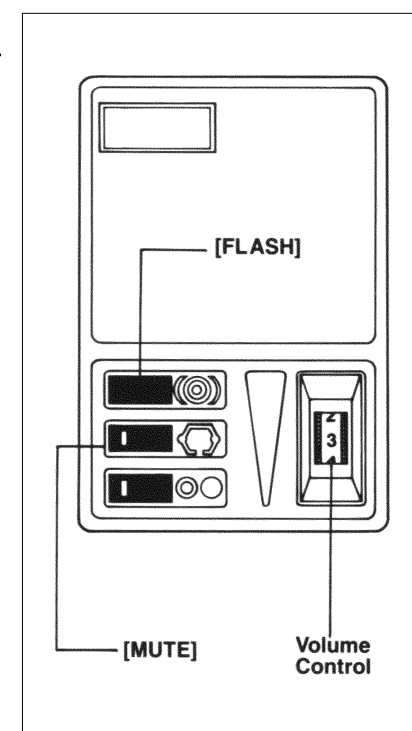
Press [MUTE] to turn the feature on. When ON, the yellow indicator on the mute button is visible. Press [MUTE] again to turn the feature off. (MUTE button will click into up position.)

### Using FLASH

The FLASH button is useful if you have subscribed to custom calling services from your local telephone company. Press [FLASH] instead of pressing the switchhook to activate services such as call waiting or 3-way calling.

### Setting Volume Control

Set headset volume control to 3. To adjust volume move setting to higher number for higher volume, lower number for lower volume.



**NOTE:** at high volume settings, audio feedback from microphone may cause a squealing sound. Lower the volume level to eliminate this sound.

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