



**DISCREET COMMUNICATIONS FOR INSTANT CUSTOMER SATISFACTION**

# SINGLE-WIRE SURVEILLANCE EARPIECE

Do you need your employees to do more work in less time? Do you want to increase internal collaboration and optimize your customer experience? Our single-wire surveillance earpiece is designed to provide simple, efficient and discrete hands-free communications that help you get the most value from Motorola business-class two-way radios... and your employees who use them.

## **HELPING CUSTOMERS RELIABLY AND DISCREETLY**

We've designed our single-wire earpiece with your employees' needs in mind. A sales associate easily checks with the stockroom to see if a customer's size is in stock. A concierge calls a bellman to bring a large cart for a guest with multiple pieces of luggage. A maitre'd requests a table set-up for a party of 12. Noticing a shoplifter, a retail security officer wearing the transparent, unobtrusive earpiece and microphone alerts other officers while continuing to observe the thief discreetly. Whether you're in retail or hospitality, our

earpiece is easy to use and comfortable to wear. It's the only authorized Motorola surveillance earpiece tested and certified to work seamlessly with our two-way Motorola business-class radios.

## **THE FREEDOM TO WALK AND TALK**

The earpiece is small, sleek and powerful so users can communicate easily and efficiently wherever they are, even on the move. It provides crisp, clear audio in noisy retail and restaurant environments, and its transparent coiled cord and rubber earbud make it comfortable to wear even for extended shifts. Microphone and push-to-talk are conveniently located inline on the wire, making communication simple and unobtrusive.

## **CUSTOMER SERVICE AND SECURITY**

Our single-wire surveillance earpiece is designed to help you serve customers faster, better and safer, leading to more profits. With clear, hands-free communications, employees can be more efficient in their interactions with customers... and with security personnel if the need arises. Bottom line, our seamless, powerful earpiece allows you to serve more customers in less time at an affordable price, helping to increase sales, reduce costs and improve customer satisfaction.

**PRODUCT SPEC SHEET**  
SURVEILLANCE EARPIECE KIT

**PART NUMBERS**

HKLN4477A	Dual-pin surveillance earpiece with inline microphone and push-to-talk
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**Replacement Part Numbers**

HKLN4478	Transparent Acoustic Tube with clear rubber eartip
DSSLC4519	Rubber Cap Earbud (10 pieces per pack)
67009254001	Clear rubber eartip (10 pieces per pack)

**SPECIFICATIONS**

Description	Surveillance Earpiece with in-line microphone and push-to-talk
Radio Compatibility	CLS1110, CLS1410, DTR410, DTR550, DTR650, RDU2020, RDU2080D, RDU4100, RDV2080D, RDV5100
Operation	Receive and Transmit
Push-to-Talk Button	In-line
Voice Activation/VOX	No
Receive via	Acoustic tube with clear rubber eartip
Transmit via	In-line microphone

**MICROPHONE**

Microphone	Condenser Type
Sensitivity	-62dB +/- 4dB
Frequency Range	100Hz – 10000Hz
Operating Voltage Range	1.5V to 10V
Current Drain	Max 0.8mA

**EARPIECE**

Type	Rubber cap earbud
Speaker Dimensions	10 mm
Impedance	32 Ohms +/-15% @1Khz
Rated Input Power	10mW
Max Input Power	30mW
Sound Pressure Level (SPL)	108dB +/-4dB
Distortion	5% max

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