



# motorola MOTOPURE H12

## Quick Start Guide

## BEFORE YOU

Before using this product, read the Important Safety and Le

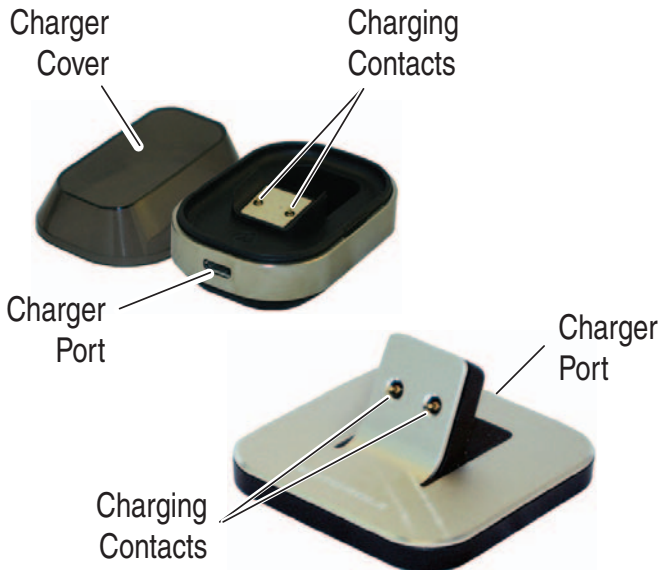
Take a moment before you get started to famili  
H12 Bluetooth® Handsfree Headset. Along wit  
desktop charger are provided for both charging



## U BEGIN

gal Information pamphlet and follow its instructions.

arize yourself with your new MOTOPURE  
:h your headset, a charger case and  
and storage.



# START HERE >

## 1

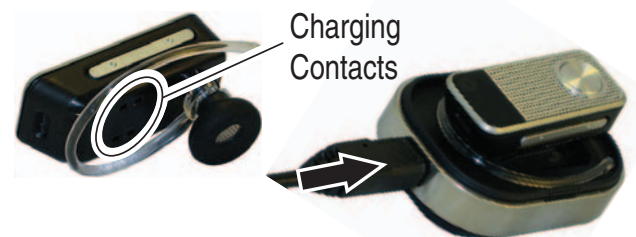
## CHARGE

### Your Headset's Battery

Note: You can only charge the headset via the charging case or the desktop charger. You cannot plug a Motorola charger directly into the headset.

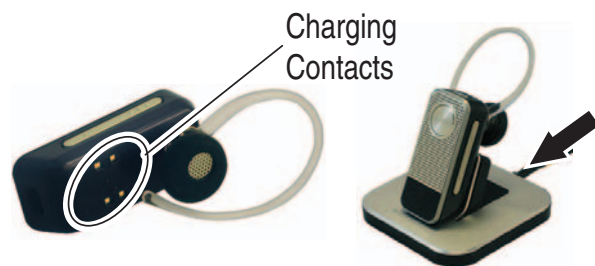
- 1 Remove plastic seal off of ear cushion on speaker.
- 2 Plug the Motorola charger into the port on the charger case or desktop charger.
- 3 Place headset into charger case or onto desktop charger as shown. Ensure that charging contacts on the headset and charging case or desktop charger connect.

### Charging with charging case



Note: Earhook must be rotated to the orientation show above to ensure charging contacts connect.

### Charging with desktop charger



When placing headset in the charger case or desktop charger, the indicator light turns red when the battery is charging. It may take up to 1 minute for the indicator light to turn on.

When the headset's battery is fully charged (about 2.5 hours), the indicator light turns green.

*Note: Headset is not functional while charging.*

*Note: This product uses a lithium ion, rechargeable, non-replaceable battery. Under normal use, the expected life of the rechargeable battery is approximately 400 charges.*

## 2

## START BLUETOOTH FEATURE

### Your Phone

Your phone's Bluetooth feature is off by default. To use your headset, you must turn on the Bluetooth feature in your phone.

For most Motorola phones (from home screen):

- 1 Press **[Menu]** (**Menu**) > **Settings** > **Connection** > **Bluetooth Link** > **Setup**.
- 2 Scroll to **Power**.
- 3 Select **Change**.
- 4 Scroll to **On**.
- 5 Press **Select** to turn on the Bluetooth feature. The Bluetooth feature remains on until you turn the feature off.

*Note: These steps are for most Motorola phones. For other phones, see your phone's user's guide.*

## TROUBLESHOOTING

### My headset will not charge.

Make sure your earhook and ear cushions are properly orientated. See step 1 and "Ear Cushions and Your Headset" to see proper orientation.

### My headset will not enter pairing mode.

Make sure that any devices previously paired with the headset are turned off. If the indicator light is not steadily lit in blue, turn off both the other device and headset, wait 10 seconds, then turn headset back on. Wait for the indicator light to become steadily lit in blue, indicating the headset is now in pairing mode.

### My phone doesn't find my headset.

Make sure the indicator light on your headset is on (lit in blue) and steady when your phone is searching for devices (see step 3).

### My headset worked before but now it's not working.

Make sure your phone is on and the Bluetooth feature is turned on in your phone (see step 2). If the Bluetooth feature was turned off or was turned on only temporarily, you may need to restart the Bluetooth feature (see step 2) and pair your phone and headset again (see step 3).

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1-888-390-6456 (TTY/TDD United States for hearing impaired)

Guide Number: 6809516A34-A



Bluetooth QD ID: B013132

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# 3

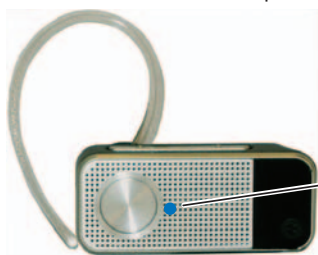
## PAIR

### Your Headset

Before you can use your headset, you must pair (link) it with your phone.

#### Step A - ENSURE HEADSET IS IN PAIRING MODE

Remove headset from charging base or desktop charger and power on by sliding Power switch to the On position (towards Power symbol on headset). The indicator light first flashes during power up, then initiates easy pairing. After a few moments, the indicator light will be steadily lit in blue to indicate headset is in pairing mode.



Indicator Light  
(steadily blue  
for pairing mode)

If the headset does not enter pairing mode, see **TROUBLESHOOTING** for help.

#### Step B - SET YOUR PHONE TO LOOK FOR YOUR HEADSET

For most Motorola phones:

- 1 On your Motorola phone, press  (Menu) > **Settings > Connection > Bluetooth Link > Handsfree > Look for Devices.**

The phone lists Bluetooth devices it finds.

- 2 Select **Motorola H12.**
- 3 Select **OK** or **Yes** to pair your headset with your phone.
- 4 Enter the passkey: **0000** (for most phones)
- 5 Select **OK.**

When your headset successfully pairs and connects with your phone, the indicator light changes from steadily lit to flashing blue and purple.

*Note: These steps are for most Motorola phones. For other phones, see your phone's user's guide.*

# 4

## TEST AND USE

Your phone and headset are now paired and ready to make and receive calls.

To make a call:

- 1 Place the headset over your ear. See "Wearing the Headset" on the reverse side of this guide.
- 2 On the phone, dial the number you want to call and press **SEND** key on your phone.

If your phone and headset are successfully paired, you will hear ringing on the headset.

After you have successfully paired your phone and headset, you don't need to repeat these steps. For daily use, ensure that your headset is turned ON and that your phone's Bluetooth feature is ON.

## USING YOUR H12

See  
**Features and  
Functions Guide**  
on the reverse side  
for information on  
using your H12



## STORING YOUR HEADSET

The charging case, desktop stand, and shirt clip are designed to store your headset. When not using your headset, use one of the accessories for storing convenience:

- The charging case is designed for portability and protection. Place the charging case's cover on the case to protect in a pocket or bag. Snap the cover underneath and place in a cup holder for in-vehicle use.
- The desktop charger displays your headset for easy access at home or the office.
- The shirt clip secures your headset for access on-the-go. The clip can be attached to a shirt, bag, or purse strap.

## ADDITIONAL SAFETY INFORMATION

Along with instructions in the Safety and Legal Information pamphlet, please note the following additional safety instructions.

- Do not store or use headset in temperatures lower than  $-10^{\circ}\text{C}$  /  $14^{\circ}\text{F}$  or higher than  $50^{\circ}\text{C}$  /  $122^{\circ}\text{F}$ .
- Do not recharge headset in temperatures lower than  $0^{\circ}\text{C}$  /  $32^{\circ}\text{F}$  or higher than  $40^{\circ}\text{C}$  /  $104^{\circ}\text{F}$ .
- Conditions inside a parked car can exceed this temperature range. Do not store headset in a parked car.
- Do not store headset in direct sunlight.
- Storing headset fully charged in high temperature conditions may permanently reduce the life of the internal battery.
- Battery life may temporarily shorten in low-temperature conditions.

## Features and Functions Guide

### IMPORTANT:

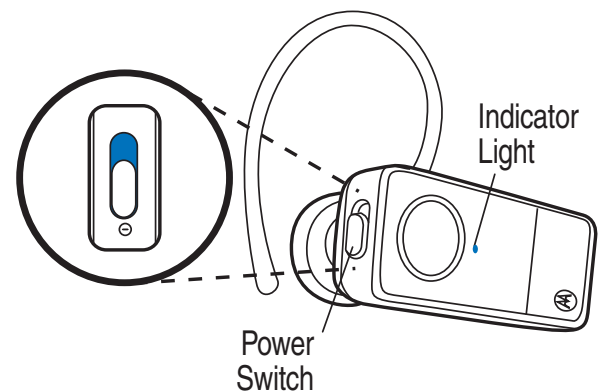
Be sure to first follow the **Quick Start Guide** on the reverse side of this guide to complete initial setup of your H12.

## TURNING H12 ON AND OFF

**To turn ON your H12**, slide the Power switch towards the power symbol, as shown below. The indicator light first flashes blue for several seconds, then:

- flashes blue (if paired and connected with another device).
- becomes steadily blue (if ready to be paired).

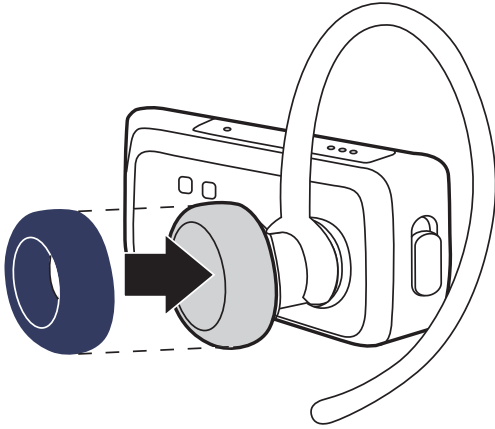
**To turn OFF your H12**, slide the Power switch off. The indicator light will turn off.



## EAR CUSHIONS AND YOU

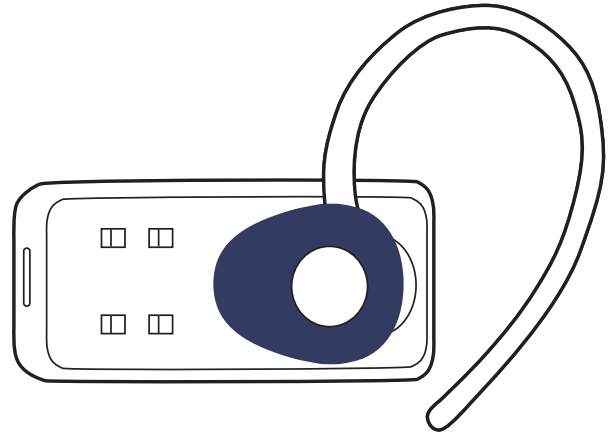
Your H12 headset is supplied with multiple ear cushions. Your headset's performance is greatly dependent upon achieving a good fit on your ear. Therefore, we recommend trying all the supplied ear cushions with your headset.

The ear cushion is fitted onto the end of your headset's earpiece speaker like shown, and placed onto your ear when using your headset.



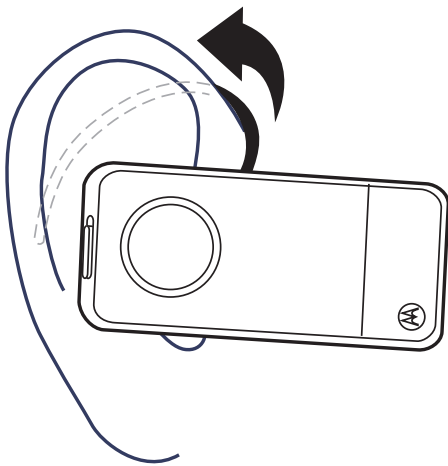
## YOUR HEADSET

When fitting an oval-shaped ear cushion on your headset, be sure the cushion is oriented, as shown below (pointing towards the microphone).



## WEARING THE HEADSET

To wear your headset, flex the earhook and loop it over your ear, as shown.

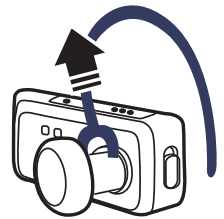


Be sure to position the ear cushion into your ear canal for optimal audio performance and comfort.

## CHANGING FOR USE ON OTHER EAR

You can wear your H12 headset on your left or right ear. The headset comes ready for the right ear. To change the headset for the left ear:

- 1 Gently lift and pull the top of the earhook up and off speaker stem, as shown.
- 2 Flip the headset over.
- 3 Attach the earhook to the speaker stem, as shown.



## CHECKING BATTERY LEVEL

While turned on and not on a call, you can **check your headset's battery charge level** by pressing and holding both Volume buttons.

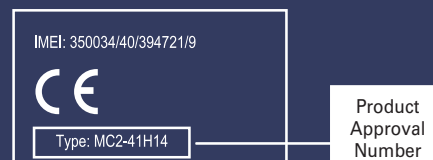
*Note: This feature does not work when headset is in pairing mode.*

The indicator light displays charge status until you release the buttons. See "Indicator Light" for details on indicator light and charge status.

## European Union Directives Conformance Statement

**CE** Hereby, Motorola declares that this product is in compliance with:

- The essential requirements and other relevant provisions of Directive 1999/5/EC.
- All other relevant EU Directives.



The above gives an example of a typical Product Approval Number.

You can view your product's Declaration of Conformity (DoC) to Directive 1999/5/EC (to R&TTE Directive) at [www.motorola.com/rtte](http://www.motorola.com/rtte). To find your DoC, enter the product Approval Number from your product's label in the "Search" bar on the web site.

## MAKING CALLS

Function	Action
Receive a call	Tap the Call button
Mute or unmute a call	Tap both Volume buttons
Reject a call	Press and hold a Volume button until you hear two descending tones
End a call	Tap the Call button
Redial last call	Press and hold the Call button until you hear two ascending tones
Make a voice dial call	Tap the Call button and speak the name after the tone

*Note: Your H12 supports both Handsfree and Headset Profiles. Accessing call functions depends upon which profile your phone supports. See your phone's user's guide for more information.*

## MAKING CALLS *CONTINUED*

Function	Action
Answer a second incoming call	Press and hold Call button
End an active call and resume a call on hold	Tap the Call button
Reject a second incoming call	Press and hold either Volume button until you hear an audio tone

*Note: Some features are phone/network dependent.*

## INDICATOR LIGHT

With the Charger Plugged In

Headset Indicator	Headset Status
Red	Charging (battery level less than 80% charge)
Yellow	Charging (battery level more than 80% charge)
Green	Charging complete
None	Not charging*

### When Checking Battery Level

Headset Indicator	Available Talk Time
Green	Up to 5.5 hours
Yellow	30 minutes to 5 hours
Red	Less than 30 minutes

\*See charging guidelines in Additional Safety Information on reverse side, and remove the charger from the charging case or desktop stand and plug in again.

## INDICATOR LIGHT

With No Charger Plugged In

Headset Indicator	Headset Status
Off	Power off
Three blue flashes	Powering on/off
Steady blue	Pairing mode
Rapid blue/purple flashes	Connection successful
Quick blue flash	Incoming/outgoing call
Slow blue pulse	Connected (on a call)
Slow blue flash	Standby (not on a call)
Slow red flash	Idle (not connected to phone)
Slow purple pulse	Connected call muted
Quick red flash	Low battery

*Note: After 20 minutes on a call or of inactivity, the light stops flashing to conserve power, but the headset remains on.*

*Note: To disable the indicator light, slide Power switch off, then press and hold both Volume buttons AND slide Power switch on (to turn headset on).*

## AUDIO TONES

Audio Tone	Headset Status
Ring tone	Incoming call
Single high tone	Phone network not available
High to low tone	End call
Single high tone when pressing volume button during a call	Volume at minimum or maximum
Ascending tone	Mute enabled
Low tone (repeated every 15 seconds)	Mute reminder
Descending tone	Mute disabled
Low to high tone	Connection confirmation/voice activation
No audio indications; deteriorating quality	Out of range
Two tones repeated every 30 sec.	Low battery



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