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OWNER'S MANUAL

Whistler Bluetooth Headsets

Models:

BT2200 (Class2/CH2)

BT2300 (Class2/CH2)

BT3200 (Class1/CH2)

BT3300 (Class1/CH2)



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Introduction

Dear Whistler Owner,

Thank you for purchasing a Bluetooth® Headset from the Whistler Group. If you have questions concerning the operation of this Whistler product please call:

Customer Service
1-800-531-0004
Monday - Friday ■ 8:00 am - 5:00 pm CT
or visit our website
www.whistlergroup.com

Please keep the receipt in a safe place. For warranty verification purposes, a copy of your dated store receipt must accompany any unit sent in for warranty work. If the unit is returned without a dated store receipt, an out of warranty service charge applies.

You now have the possibility to connect devices like cell phone, PDA, GPS system (depending on the manufacturer), and 2-way radio systems wirelessly to your headset. Furthermore, you can talk wirelessly to your passenger with 2 BTS2200/2300 headsets or to another motorcycle operator with 2 BTS3200/3300 headsets.

Please read the instructions for the different models carefully regarding the pairing with external devices and the intercom function. Design and specifications could be changed without prior notice.

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Introduction

All intellectual property rights and copyrights for the manual, hardware, and related software are protected by applicable law. This manual may not be copied, reprinted, or reproduced in any manner without the written permission of the Whistler Group.

Note: Your warranty period begins at the time of purchase. The warranty is validated only by the dated store receipt. Record the serial number of the unit in the space provided in the warranty section of the manual.

To fully acquaint yourself with the operation of your Whistler we recommend reading this entire manual or visiting our FAQ page on our website www.whistlergroup.com

Enjoy your Whistler and please drive safely.

Sincerely,

The Whistler Group, Inc.

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What is Bluetooth?

Bluetooth is a wireless protocol utilizing short-range communications technology facilitating data transmissions over short distances from fixed and/or mobile devices, creating wireless personal area networks (PANs).

The intent behind the development of Bluetooth was the creation of a single digital wireless protocol, capable of connecting multiple devices and overcoming issues arising from synchronization of these devices. Bluetooth provides a way to connect and exchange information between devices such as mobile phones, telephones, laptops, personal computers, printers, GPS receivers, digital cameras, and video game consoles over a secure, globally unlicensed industrial, Scientific, and Medical (ISM) 2.4 GHz short-range radio frequency bandwidth.

Important information concerning the Whistler Bluetooth Headsets.

- 1). The pairing between 2 headsets or headset and another device will be automatically interrupted if the reception distance is exceeded.
- 2). Please make sure that the paired devices will be in close proximity.
- 3). The Bluetooth function of other devices in the environment should be switched off so that they won't interfere with the pairing process.
- 4). Please note that in some cases, the headsets cannot be paired with external devices because some manufacturers do not allow other Bluetooth devices than their own.

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Safety Instructions

Please read the "Safety Rules" carefully before using this product. Following the safety rules prevents users from damages related with the misuse of the product. It is very important to follow these safety rules. We state "Caution" and "Warning" to clarify any potential risk for any damage associated with the misuse of the product.

WARNING

May cause bodily harm or even death if the user ignores these warnings in the safety rules.

CAUTION

May cause damage or shorten the life of the product if the user ignores these cautions in the safety rules.

- Attach the Bluetooth unit to the helmet and check its security before driving. — If the unit is not secure to the helmet, it could get damaged when falling and the user assumes responsibility.
- Do not detach the unit forcibly during operation. — When detaching from the helmet, it has to be powered off and detached safely.
- Do not pull on the power cord. — It may cause damage to the power cord.
- Do not use a multi-socket for external adapter. — It may cause unexpected heating, fire, and malfunction.
- Do not place the unit near a magnet. — It may cause malfunction.

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Safety Instructions



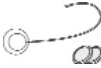
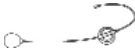








⚠ CAUTION

- When cleaning the exterior, switch off the unit and wipe it with a dry cloth only. — A wet cloth may cause an electronic shock.
- Unplug the product when not using it for a long time.
- Do not drop or throw the unit.
- Be careful with sharp surfaces when attaching bracket.
- Do not overcharge the product. Remove when complete.
- Do not disassemble, repair, or modify the unit.
- Do not rotate the BT2200/3200 microphone by 360°.
- Make sure that USB jack of the headset and charger are correctly connected to the USB socket on the module.
- Please completely charge the headset prior to its first use.

⚠ WARNING

- Disconnect charger when complete.
- Do not use damaged cables, jack, or loose socket.
- Do not place the product in an area which the temperature could suddenly increase.
- Keep the power socket clean and free from dust.
- Do not clean the exterior with volatile or oily solvents.
- Stop using the product in case of smoke or burning smell.
- Do not substitute non Whistler cables, jacks, or charger.
- Do not disassemble product.
- Keep away from children and pets.
- Keep charger away from metals to avoid shorting the jack.

Features - Components

Main Unit	Speakers	Microphone	Accessories
 <p>BT2300/3300</p>	 <p>Speakers A</p>	 <p>Microphone A</p>  <p>Microphone B</p>	 <p>Bracket A</p>  <p>Bracket B</p>  <p>Hook & Loop</p>  <p>3M Tape</p>
 <p>BT 2200/3200</p>	 <p>Speakers B</p>		 <p>Charger</p>  <p>Protection Tape</p>

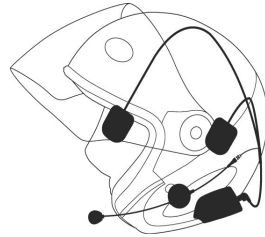
Match Unit to Helmet Type

1) Full Face Helment -
W/microphone A



BT2300/3300

2) Flip-up Helment -
W/microphone B



3) Open Face Helment



BT2200/3200

Storing and Recharging Headset

Storing

When the unit is not in use please consider the following steps.

- 1). When not using the headset, please store it in a dry place and switch it off to save battery power.
- 2). Do not place it in direct sunlight or extremely hot temperatures.
- 3). Store all accessories in a dry place.

Recharging Headset

The Bluetooth headset has a Li-Polymer rechargeable battery. Before using the headset for the first time, the battery has to be charged completely.

- 1). Only charge the headset with the supplied charger. The headsets have a charge voltage of 5V. Please note that the use of different charger could damage the headset and void the warranty.

Storing and Recharging Headset

Recharging Headset - (continued)

- 2). Connect the headset to the charger as described. Please make sure that the charger plug is inserted correctly into the headset.



- 3). The red LED is illuminated during the charging process. When the headset is fully charged, the red LED turns off. Disconnect the charger unit from the headset after the charging process.
- 4). If the battery status is low, you will hear a warning signal in the headset.

Check Battery Status

Press both volume keys (+&-) for 10 seconds from power off status and then release. The red LED will indicate the battery status.

Low Battery: The red LED will flash approximately 4 times (fast)

Medium Battery: The red LED will flash approximately 2 times (slower)

Full Battery: The red LED will flash one time (long flash).

Storing and Recharging Headset

Battery Charge / Usage Time

Model	Charge Time	Usage Time	
		Stand-by	Speaking/music/intercom
BT2200/2300	~ 3h	~180h	~14h
BT3200/3300		~90h	~7h

The usage times may vary depending on the number of connected systems.
The battery must be replaced by Whistler personnel.

Installing Headset

Select mounting method based on helmet type.

1) Using Bracket A (for attaching to helmet)incl. 3M adhesive tape.

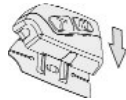
Recommended to be placed on the left hand side



I. Please clean the helmet surface before attaching the bracket.



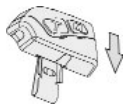
II. Please prepare the tape on the bracket and attach it to the helmet



III. After attaching the bracket, the main module will be slipped on the bracket top-down.

2) Using Bracket B (for attaching to the helmet)

Please note: Not possible with every helmet type



I. Slip the Bluetooth module top-down to the bracket.

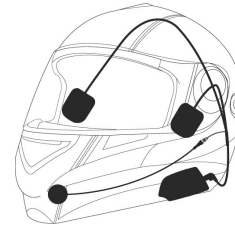


II. The bracket should be attached vertically on the outer shell of the helmet. If necessary, please protect the helmet with the protection tape against scratches.

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Installation of Speakers and Microphone

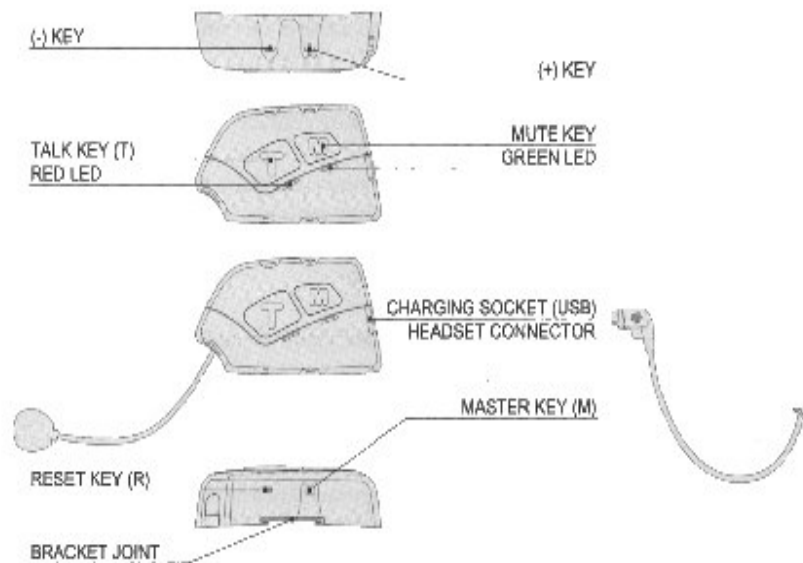
Please note: Equipment will vary due to helmet type.



- 1). Please connect the headset cable (USB plug) with the USB socket on the module.
- 2). Connect the microphone to the white plug on the head set cable (BT2300/3300 only).
- 3). Apply the hook and Loop type to the inside of the helmet near your ears. Depending on the helmet type, the speakers can be placed on or under the inside helmet liner.
- 4). Both speakers have different cable lengths. The shorter cable is for the module side.
- 5). The microphone should be placed close to the mouth inside the helmet.

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Button Callouts



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Button Functions

Key	Function
[+] KEY	ACTIVATE/DEACTIVATE CHANNEL 2 INCREASE VOLUME
[-] KEY	ACTIVATE/DEACTIVATE CHANNEL 1 DECREASE VOLUME
MASTER KEY [M]	PAIRING CHANNEL 2 AS MASTER
TALK KEY [T]	REDIALING, ACCEPT CALL
RESET	RESET OF ALL FUNCTIONS, ALL CHANNELS OFF
MUTE KEY	TEMPORARY MUTING OF CHANNEL 1 & 2

The volume adjustment will be acknowledged as tones through the speakers.

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Basic Functions and Operation

Pairing to a Cell Phone

Function	Key/Action/LED	Signal
Activate channel 1	Press the [-] key for 4 seconds until the red LED flashes.	4 Tones
Activate channel 2	Press the [+] key for 3 seconds until the green LED flashes. If the headsets haven't been paired before, the headset go into SLAVE mode and starts flashing rapidly.	4 Tones
Stand-by	1 Flash per second	———
Deactivate channel 1	Press the [-] key for 3 seconds until the red LED flashes longer then release.	4 Tones
Deactivate channel 2	Press the [+] key for 3 seconds until the green LED flashes longer then release.	4 Tones
Pairing	Press the [+] key from power off status until the green LED starts flashing rapidly.	5 Tones
Connected	3 flashes per second	4 Tones
Redialing	Briefly press/release the [T] key.	———
Microphone sensitivity	Press [-] & [+] simultaneously from power off status for 6 seconds and release. low = 4 flashes middle = 2 flashes high = 1 long flash	———
Accept call	Manual: Press [T] key when hearing the call signal.	4 Tones
Stop/Play music	Press mute key for 5 seconds	———
Start/Stop intercom	Press mute key momentarily	1 Tone
Low battery status	Interval sounds every 30 seconds	———
Reset	iPress [R] key when the headset is turned on; All LEDs turn off.	———

Normally, you can connect every Bluetooth cell phone to the headset. However, depending on the phone type, some functions cannot be operated through the headset. This includes the automatic music rendering after a call, redialing, or other functions. Therefore, if you have problems with your mobile phone, please consult the phone's owner's manual.

Automatic and manual call acceptance

- 1). The headsets offer you the possibility to choose between automatic and manual call acceptance. Factory settings will be "automatic" call acceptance.
- 2). To change to manual call acceptance, activate channel 1 and press the [T] key for 5 seconds. If you want to change it to automatic again, press the [T] key again for 5 seconds. You will also hear a sound signal in your headset.
- 3). If the automatic call acceptance is activated, you will hear the ringing of the phone in your headset which will be automatically activated after 2-3 rings. To hang up the phone, momentarily press the [T] key.
- 4). If the manual call acceptance is activated, you will have to accept the call by pressing the [T] key during the call. To hang up the phone, you have to momentarily press the [T] key again.

Pairing to a Cell Phone

Connecting the headset with cell phone.

- 1). Activate the Bluetooth function of your phone and start searching for other phones in our environment. If necessary, make use of your mobile phone manual. Please make sure that all other Bluetooth devices in your environment as well as all channels of other headsets are switched off.
- 2). After the search function of your cell phone has been activated, activate your Bluetooth headset by pressing the [-] key, from the power off status, for approximately 7 seconds until the red LED starts flashing rapidly.
- 3). On most cell phone's displays, you will see the name of the headset now (Whistler 200/300). After you choose the headset, you will be asked for a password. This will be 0000 in most cases. Alternatively, try 1234 or 1111. If these passwords do not work, please consult your cell phone manual.
- 4). After entering the password, connect the cell phone to the headset by following the directions provided by your cell phone or cell phone owner's manual.
- 5). Cell phone and headset are now paired. If you reactivate both units, the connection will be automatically activated again (paired).

Pairing to a Cell Phone

Play music from mobile phone

The Bluetooth headsets have Bluetooth Version 2.0 and the A2DP protocol. With this protocol, you can hear music in stereo quality. To hear music in stereo quality from your cell phone depends on whether or not your cell phone has the A2DP protocol too. Otherwise, you will hear the music in mono quality only.

- 1). Connect your cell phone with music to your Bluetooth headset as previously described.
- 2). Activate the music on your cell phone. The volume can be adjusted with the [+] & [-] keys. With the Whistler BT2000/3000 models, you can adjust the music volume separately from the intercom volume.
- 3). To stop and start the music, press the Mute key on the headset.
- 4). If cell phone and headset have too much distance between each other, but get together within 30 minutes, they will connect again automatically. After 30 minutes have passed, you have to switch off/on your headset cell phone to connect them again. If this does not work, please pair both units again.

Pairing to a Cell Phone

Receiving a call while listening to music

- 1). While listening to music from your cell phone, you can receive calls at any time.
- 2). If you receive a call, the music will be muted and you will hear the ringing of the cell phone. Depending on your selection, the call will be accepted automatically or manually.
- 3). After finishing the call, the music will be automatically activated again. Please refer to the information on page 16.
- 4). If you press the [T] key while listening to music, the phone will redial the last called number. With some phones, you have to press the [T] key twice because the phone selects the caller list first.

Disconnect cell phone and Bluetooth headset

- 1). Switch off the Bluetooth of your cell phone and disconnect the headset.
- 2). Switch off channel 1 as described on page 15.
- 3). If you now activate both devices at the same time, the Bluetooth headset is still existing in the phone and just has to be connected again (Last Device Search).

Pairing to an Audio Device

Connection headset with audio device

In addition to your cell phone, you can also connect a Bluetooth audio device on channel 1 at the same time (e.g. GPS system, MP3 player, BTA (Bluetooth Adapter)). Before starting the pairing, please switch off all other Bluetooth devices in your environment.

- 1). Activate channel 1 as described with the [-] key.
- 2). Activate the audio device and start the pairing process. Please make use of the audio device user's manual if necessary.
- 3). Please choose your headset so that you can connect both devices.
- 4). You can now use your cell phone and the audio device at the same time on channel 1 or only the audio device. GPS systems often offer the possibility to connect the phone directly with the GPS system.

NOTE:

If you use audio devices or GPS systems without Bluetooth, you can use a BTA (Bluetooth Adapter) to connect to the audio output of the device and transfer the sound via Bluetooth to your headset.

Pairing to an Audio Device

Operating and disconnecting the audio device

- 1). You can adjust the volume of the audio device with the [+] & [-] keys of the headset.
- 2). You can start and stop the music with the Mute key.
- 3). If the audio device is out of range from the headset, the connection will be interrupted.
- 4). If the audio device and headset are out of range of each other but come within range within 30 minutes, they will connect again automatically. After 30 minutes have passed while out of range, you will have to switch your headset and the audio device off then on to connect them again. If this does not work, please pair both units again.
- 5). To disconnect both devices, switch off channel 1 of the headset and the audio device. If the headset has not been paired to any other device, they will connect automatically after switching on.

NOTE:

The volume adjustment and other functions may differ with some GPS systems.

Intercom Function

Headset Distance

The BT2200/2300 is intended for communications between the driver and passenger. You will need one headset for each person. The BT3200/330 is intended for communications between the driver of one motorcycle to the driver of another. You will need one headset for each person.

Vox Function

- 1). The headsets are equipped with VOX function. Channel 2 will be muted if there is no active communication between headsets. Thus, no noise will be transferred between headsets during this time and all connected audio devices will be active.
- 2). The VOX function mutes automatically after 30 seconds if the headset does not detect any communication signals, perhaps because the signals are too low. 5 seconds before the intercom mutes, the headset paired as Master will get a signal. The Slave headset will provide a sound when deactivation of the VOX occurs.
- 3). To keep the VOX on after the signal (sound), the Master [voice] has to speak louder. It may be necessary to adjust the sensitivity of the microphone (page 24) to ensure continuous communications. After the VOX has turned off, it can be activated again by speaking with a loud voice into the microphone.

Intercom Function

Vox Function (continued)

- 4). When activating the VOX after it has turned off, a delay of 3 seconds is required before resuming conversation. The activation of the VOX will provide a sound in the headset.
- 5). Depending on the helmet type and motorcycle, ambient noises could activate the VOX at higher speeds (~60 MPH). In that case, please protect the microphone as much as possible from ambient noises and lower the microphone sensitivity. If you ride for long hours at high speeds, we recommend that you switch off channel 2 at one headset. If the channel is switched on again, the headsets are paired and the communications can resume.

Adjustment of microphone sensitivity

If the VOX does not function appropriately, the microphone sensitivity should be adjusted. The individual adjustment depends on the helmet, riding conditions, and the voice level.

- 1). Press [+] & [-] keys simultaneously for 6 seconds (from a power off status). Release the keys.
- 2) Adjustments
 - Low: 4x flashing within 2 seconds
 - Middle: 2x flashing within 2 seconds
 - High: 1 long flash for 2 secondsRepeat key presses until adjustment level desired.

Intercom Function

Pairing of headsets on channel 2

Before you start to pair the headsets on channel 2, please switch off channel 1 as well as all other Bluetooth devices in your environment.

- 1). **Headset 1:** Press the [+] key for 7 seconds (from a power off status) until the green LED starts flashing rapidly. This headset will be the SLAVE.
Headset 2: Press the [M] key and the [+] simultaneously for 7 seconds until the green LED starts flashing rapidly. This headset will be the MASTER.
- 2). As soon as the headsets have paired, the green LEDs will flash slower.
- 3). As long as the headsets have not been reset, they will connect automatically with each other every time you turn them off then on again.

Intercom Function

Cell phone and intercom

- 1). Please connect the phone to the headset on channel 1 as described.
- 2). Switch off channel 1 again and activate channel 2 as described.
- 3). Switch on both channels again.
- 4). You can now listen to music and make calls with your phone and use the intercom on channel 2. Press the [+] & [-] keys to adjust the music volume.
- 5). The cell phone has first priority on channel 1. The intercom will be muted when a call comes in. The music will also be muted during intercom use. If the VOX is off, the music comes back on automatically (not possible with all cell phones).
- 6). Every headset can have two devices at the same time on channel 1 and also intercom on channel 2. Phone calls, music, and GPS announcements can only be received on the headset that they are actively paired with.

NOTE:

After the call has been finished, it will take approximately 5 seconds before the intercom is active again.

Intercom Function

Music and Intercom

- 1). Connect the audio device (MP3 player, iPOD, etc.) with channel 1 of the headset as described.
- 2). If the headsets have not been paired, switch off channel 1 and activate the intercom on channel 2 as described (See pairing on channel 2).
- 3). Please switch on both channels again.
- 4). You can now listen to music on channel 1 and communicate on channel 2. Press the [-] or [+] key to adjust the volume level of the mute [M] key to stop or start the music.
- 5). The music on channel 1 will be muted when the VOX is activated. As soon as the VOX is muted, the music will be automatically active again.

NOTE:

During intercom on channel 2, you can have music and telephone on separate devices on channel 1. The music is active as long as the VOX is muted. When a call comes in, music and intercom will be muted as the phone has first priority. During the call, the intercom cannot be activated. Music and intercom volume will be adjusted separately from each other.

Intercom Function

Disconnect headset from music / cell phone

- 1). Switch off the headset on channel 1 as described.
- 2). Switch off your cell phone / MP3 player.
- 3). As soon as you switch on the headset and the last connected device, the devices will automatically connected (last device search). With some cell phones, you have to confirm the connection again on the phone menu.

General Information

Static Noise

In some cases, there could appear static noise for a short time but this does not influence the general quality of the Bluetooth headset.

Some causes:

- 1). Headset not paired with proper device.
- 2). Headset and device out of Bluetooth range.
- 3). Strong radio interference in the environment.
- 4). Too many Bluetooth devices in the environment.

Specifications

Technical Data	BT2200/2300	BT3200/3300
Bluetooth version	Version 2.0	
Frequency	2.4 GHz ISM Band (2.4 – 2.4835 GHz)	
Output	0 dBm	+17 dBm
Bluetooth Class	Class 2: 10m	Class 1: 100m
Channel/Devices	2/3	
Operating Temperature	-20 ~ 50 degrees C	
Dimensions	84(W) x 44.5(H) x 20.5(D) mm	
Weights	50g	

Specifications subject to change without notice.

Troubleshooting

Your Whistler headset is expertly engineered and designed to exacting quality standards to provide you with reliable, trouble-free operation. If your unit has been correctly installed following the guidelines in this manual, but is not operating optimally, please refer to the troubleshooting guide below.

Problem: Bluetooth Headset cannot be switched on

Please check the battery status (page 10) and charge the headset if necessary. Please make sure the headset is charged completely before first time use.

Problem: After the headset has been switch off and on again, it does not connect automatically to the last paired device.

Please make sure that the Bluetooth on the other device is activated. Switch all devices off and on again and put them in pairing mode. If the problem still exists, reset the headset and pair the headset and device again.

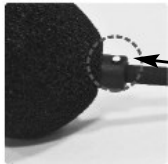
Problem: The headset is on, but you cannot hear any sound through the speakers.

Please check the volume level and increase if necessary. Please check if the speakers are OK and that the USB connector and jack are fully engaged. Also, please check the position of the speakers in the helmet.

Troubleshooting

Problem: The voice over the microphone is too low.

Please make sure that the boom microphone is correctly placed close to your mouth. The white marking has to be in the direction of your mouth (BT2200/3200). In addition, the microphone sensitivity can be adjusted as required (page 24).



Make sure this white marking is in the direction of your mouth.

Problem: The call cannot be accepted during music and intercom usage.

Make sure that the automatic call acceptance is activated. If it is set to manual call acceptance, you will have to press the [T] button to accept the call.

FCC Information

FCC ID: U6CCAMOS-BTS200

FCC ID: U6CCAMOS-BTS300

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.


FCC Information

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Warning

This equipment may generate or use radio frequency energy. Changes or modifications to this equipment not expressly approved by the manufacturer could void the user's authority to operate the equipment.

 The manufacturer hereby declares that this Bluetooth Headset is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

Warranty Information

Consumer Warranty

This Whistler product is warranted to the original purchaser for a period of one year from the date of original purchase against all defects in materials and workmanship.

This limited warranty is void if the unit is abused, modified, installed improperly, if the housing has been removed, or if the serial number is missing.

There are no express warranties covering this product other than those set forth in this warranty. All express or implied warranties for this product are limited to one year. Whistler is not liable for damages arising from the use, misuse, or operation of this product.

Service Out of Warranty

Units will be repaired at "out of warranty" service rates when:

- The unit's original warranty has expired.
- A dated store receipt is not supplied.
- The unit has been returned without its serial number.
- The unit has been abused, modified, installed improperly, or had its housing removed.

Service Under Warranty

During the warranty period, defective units will be repaired without charge to the purchaser when returned with a dated store receipt to the address below. Units returned without dated store receipt will be handled as described in section "Service Out Of Warranty."

Warranty Information

Service Under Warranty (continued)

Due to the specialized equipment necessary for testing this product, there are no authorized service stations for Whistler products other than Whistler.

When returning a unit for service under warranty, please follow these instructions:

1. Ship the unit in the original carton or in a suitable sturdy equivalent, fully insured, with return receipt requested to:

Whistler Repair Dept.
551 N. 13th St.
Rogers, AR. 72756

Please allow 3 weeks turn around time.

IMPORTANT: Whistler will not assume responsibility for loss or damage incurred in shipping. Therefore, please ship your unit insured with return receipt requested. CODs will not be accepted!

2. Include with your unit the following information, clearly printed:
 - Your name and street address (*for shipping via UPS*), a daytime telephone number and an e-mail address, if applicable.
 - A detailed description of the problem (e.g., "Unit doesn't have any audio").
 - A copy of your dated store receipt or bill of sale.

Warranty Information

Service Under Warranty (continued)

3. Be certain your unit is returned with its serial number. For reference, please write your unit serial number in the following space: _____.

Units without serial numbers are not covered under warranty.

IMPORTANT: To validate that your unit is within the warranty period, make sure you keep a copy of your dated store receipt. You may have registered your unit at www.whistlergroup.com, however, for warranty verification purposes, a copy of your dated store receipt must accompany any unit sent in for warranty work.

Service Out of Warranty (Continued)

The minimum out of warranty service fee for your Whistler product is \$75.00 (U.S.). If you require out of warranty service, please return your unit as outlined in the section "Service Under Warranty" along with a certified check or money order for \$75.00. Payment may also be made by MasterCard, VISA or American Express; **personal checks are not accepted.**

In the event repairs cannot be covered by the minimum \$75.00 service fee, you will be contacted by a Whistler technical service specialist who will outline options available to you. If you elect not to have your unit repaired, it will be returned to you along with your certified check or money order.

Warranty Information

IMPORTANT: When returning your unit for service, be certain to include a daytime telephone number, and an email address (if applicable).

Customer Service

If you have questions concerning the operation of your Whistler detector, or require service during or after the warranty period, please call Customer Service at:

1-800-531-0004.

Representatives are available to answer your questions
Monday - Friday from 8:00 a.m. to 5:00 p.m. (CT).

www.whistlergroup.com

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