

Models: LAT9904

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NOTE: In a continuing effort to improve our washers it may be necessary to make changes to the appearance without revising this guide.

ABOUT YOUR MAYTAG

Congratulations on your choice of a Maytag washer! Your satisfaction is very important to us. The information in this USER'S GUIDE will help you understand how your washer operates. Additional information on proper laundering techniques is found in the MAYTAG LAUNDERING GUIDE. By following these instructions carefully, you will achieve excellent results with your washer.

If you have any questions about using your Maytag washer, contact us. Please have the washer's model and serial numbers available.

Maytag Consumer Education
One Dependability Square
Newton, IA 50208
(515) 791-8911 (8 am-5 pm Central time Mon.-Fri.)

NOTE: For service and warranty information, see pages 9-10.

FOR FUTURE REFERENCE

We suggest you retain this guide after recording the model number and serial number (eight numbers and two letters) of this washer in the spaces provided below.

This information can be found on the data plate located at the top of the control panel cover.

IMPORTANT: Keep your sales slip or cancelled check. Proof of original purchase date is needed for warranty service.

Model Number

Serial Number

WARNING - Check with installer to make sure appliance has been grounded to avoid possible electrical shock. Be sure you read the following IMPORTANT PERSONAL SAFETY INSTRUCTIONS before you start to use this washer.

IMPORTANT PERSONAL SAFETY INSTRUCTIONS


WARNING – To reduce the risk of fire, electric shock, or injury to persons using this appliance, follow basic precautions, including the following:

1. Read all instructions before using the appliance.
2. To avoid the possibility of fire or explosion:
 - a. Do not wash items that have been previously cleaned in, washed in, soaked in, or spotted with gasoline, dry-cleaning solvents, other flammable or explosive substances as they give off vapors that could ignite or explode.

Any material on which you have used a cleaning solvent, or which is saturated with flammable liquids or solids, should not be placed in the washer until all traces of these liquids or solids and their fumes have been removed.

There are many highly flammable items used in homes, such as: acetone, denatured alcohol, gasoline, kerosene, some liquid household cleaners, some spot removers, turpentine, waxes and wax removers.
 - b. Do not add gasoline, dry-cleaning solvents, or other flammable or explosive substances to the wash water. These substances give off vapors that could ignite or explode.
 - c. Under certain conditions, hydrogen gas may be produced in a hot water system that has not been used for 2 weeks or more. **HYDROGEN GAS IS EXPLOSIVE.** If the hot water system has not been used for such a period, before using a washing machine or combination washer-dryer, turn on all hot water faucets and let the water flow from each for several minutes. This will release any accumulated hydrogen gas. As the gas is flammable, do not smoke or use an open flame during this time.
3. Do not allow children to play on or in the appliance. Close supervision of children is necessary when the appliance is used near children.
4. Before the appliance is removed from service or discarded, remove the door to the washing compartment.
5. Do not reach into the appliance if the agitator is moving.
6. Do not install or store this appliance where it will be exposed to the weather.
7. Do not tamper with controls.
8. Do not repair or replace any part of the appliance or attempt any servicing unless specifically recommended in published user-repair instructions that you understand and have the skills to carry out.
9. The agitator should not be removed. If the agitator is removed, it must be replaced by pushing down completely and the locking screw tightened before the washer is operated.
10. This appliance must be properly grounded. Never plug the appliance cord into a receptacle which is not grounded adequately and in accordance with local and national codes. See installation instructions for grounding this appliance.

Save These Instructions

Appliances with the  symbol on the data plate have been listed with Underwriters' Laboratories, Inc. Those with a CSA Monogram on the data plate have been certified by the CSA Testing Laboratories as complying with Canadian Standards Association requirements.

Nevertheless, as with any equipment using electricity and having moving parts, there are potential hazards. To use this appliance safely, the operator should become familiar with the instructions for operation of the appliance and always exercise care when using it.

USING LAUNDRY ADDITIVES

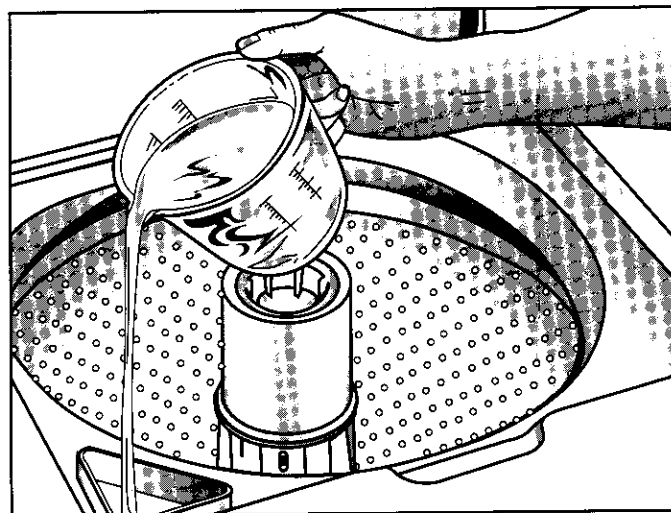
Bleach

Add liquid chlorine bleach to the dispenser before adding the clothes. Properly diluted bleach will be added automatically to the wash water.

When using this bleach, carefully measure the recommended amount. General recommendations are 1/8 cup for each 2 gallons of wash water. Amount of wash water in: MINI-FILL – 8 gallons (7 Imperial gallons; 30 liters); SMALL – 12 gallons (10 Imperial gallons; 45 liters); MEDIUM – 14 gallons (12 Imperial gallons; 53 liters); LARGE – 17 gallons (14 Imperial gallons; 64 liters); EXTRA LARGE – 19 gallons (16 Imperial gallons; 72 liters).

Be careful whenever you use liquid chlorine bleach. It is a powerful chemical and can cause fabric damage, such as tears or color loss, if not used properly. Do not pour directly on fabrics. Always dilute with water. Wipe up spills with a paper towel.

Non-Chlorine bleach may be added with the detergent. Follow the instructions on the package. If used improperly, fabric damage may occur, such as color loss. Do not put granular bleach or detergent in bleach dispenser.

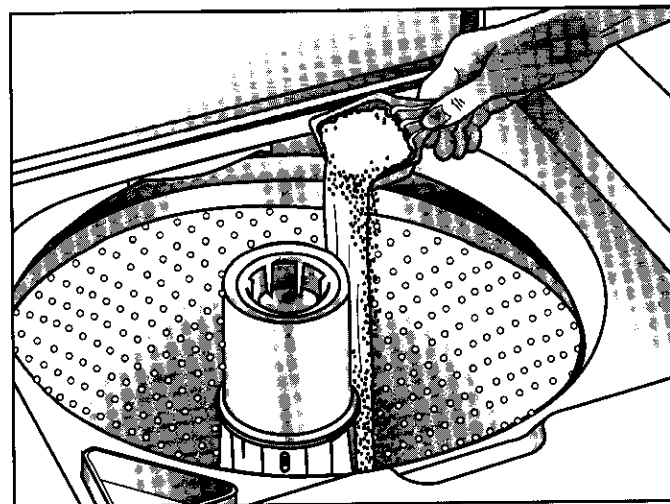


Detergent

Use either liquid or granular laundry detergent. Add measured amount of detergent to washtub before loading.

Read the manufacturer's instructions and use the correct amount. Most instructions are for washing an "average" load. If the size of the load is extra large, the degree of soil is heavier than average and the water is harder than 6 grains per gallon, more detergent should be used.

Wipe up any spills of liquid laundry detergent on the washer.

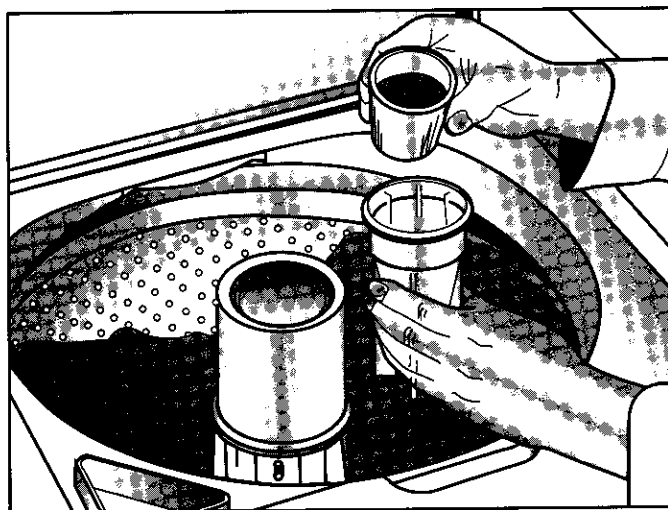


Fabric Softener

Your washer is equipped with an automatic fabric softener dispenser. Add the recommended amount of fabric softener to the cup located in the top of the agitator. The cup may be lifted out for filling. Add warm water to bring liquid level to the indicated FILL LINE in the cup. Diluted fabric softener will automatically be added to the rinse. **(Always dilute fabric softener with water.)**

Do not interrupt the spin following the wash cycle because the softener will go into the washtub at the wrong time.

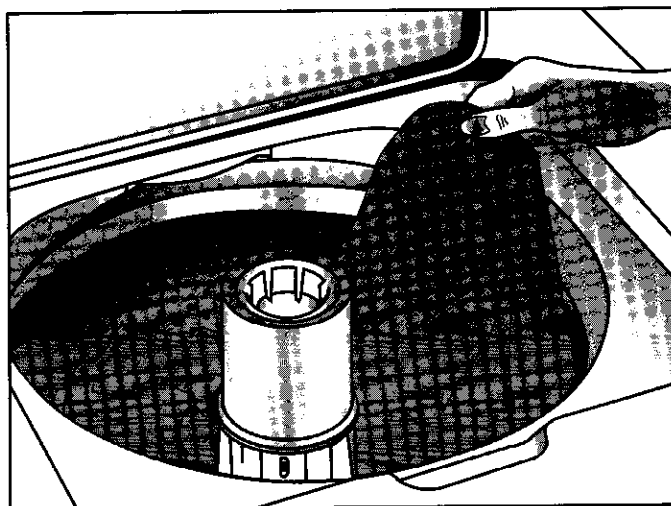
The area in and around the dispenser cup should be flushed and cleaned with hot water and a soft brush periodically.



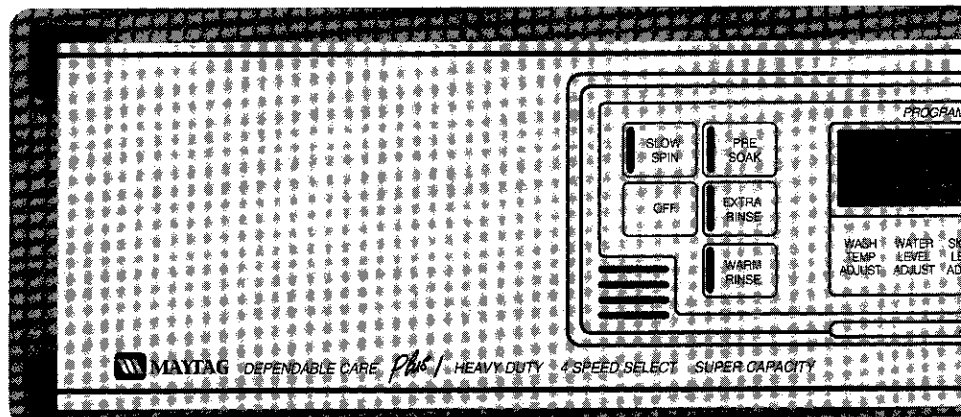
LOADING THE WASHER

For best results, add measured amount of detergent to washtub before adding the sorted clothes load.

Put dry, unfolded clothes loosely in the tub, up to the top row of holes for a maximum load. Do not pack or wrap items around the agitator. See MAYTAG LAUNDERING GUIDE for suggestions on sorting. Be sure to empty all pockets, mend any holes or tears and pretreat stains, spots and heavily soiled areas.



OPERATING INSTRUCTIONS



Using the Washer at a Glance

Operating the washer can be as simple as touching one cycle pad. The pre-programmed wash cycles automatically provide warm water washes, cold water rinses and extra large water levels.

However, cycles can also be changed to fit load variations. They can even be programmed for customized care of special wash loads.

After adding proper laundry additives and placing the load in the wash tub:

1. Press a wash cycle program pad. (When a pad is properly pressed, an audible tone will be heard and a red indicator will light.) A warm water wash and cold rinse in a full tub of water is automatically provided. If these are appropriate for the load, there is no need to make any other selections.

If a previous load has not been removed, the washer will not acknowledge the cycle selection. The word "lid" will appear in the Monitor. To continue, the lid must be raised and lowered and the wash cycle re-selected.

Cycle selection can be changed while the washer is filling by pressing another cycle pad. After the fill is complete the cycle cannot be changed.

If the pre-programmed options are not appropriate for the load:

2. Change the wash temperature by pressing the WASH TEMP ADJUST pad.
3. Change the load size by pressing the WATER LEVEL ADJUST pad.

4. Change the wash time by pressing the TIME ADJUST pad – ▼ to decrease time or ▲ to increase time.
5. Select other desired options by pressing the appropriate pads.

Please read the following detailed instructions on how to best use this washer.

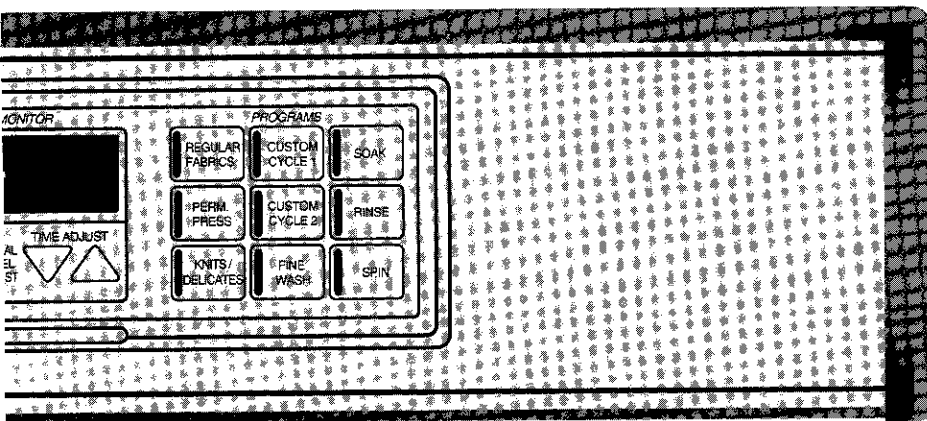
Select Wash Cycle Program Pre-Programmed Cycles

For **REGULAR FABRIC** loads, press the REGULAR FABRICS pad. After a slight pause, the washer will fill and automatically select an Extra Large Water Level, Warm Wash/Cold Rinse and 10 minutes of agitation. "Wash 10 Minutes" will appear in the Monitor. (To change these options see the following section.) **Use this cycle for everything washable except permanent press, delicates and woolsens.**

For **PERMANENT PRESS** loads, press the PERM. PRESS pad. After a slight pause, the washer will fill and automatically select an Extra Large Water Level, Warm Wash/Cold Rinse and 8 minutes of agitation. "Wash 8 Minutes" will appear in the Monitor. (To change these options see the following section.) **Use this cycle for permanent press items and synthetics (nylon, polyester, acrylic, etc.).** This cycle automatically provides a cool down rinse to minimize wrinkling when hot or energy-saver hot wash temperatures are used.

For **KNIT and DELICATE** loads, press the KNITS/DELICATES pad. After a slight pause, the washer will fill and automatically select an Extra Large Water

NOTE: If you experience problems selecting the correct water temperature, or cycle, or starting the washer, refer to page 9 for additional information before calling for service.



Level, Warm Wash/Cold Rinse and 6 minutes of GENTLE agitation. “Wash 6 Minutes” will appear in the Monitor. (To change these options see the following section.) **Use this cycle for delicately constructed knits, sheer fabrics, lingerie and washable wools.**

Customized Care Cycles

The **Custom Cycle 1** and **Custom Cycle 2** pads can each be programmed with a customized cycle to care for special loads.

To program, first press the desired cycle pad (Regular, Perm. Press, etc.) and make the necessary changes in wash temperature, water level, wash time, rinse selections and options. When all the selections have been made, press the custom pad and hold until a long tone is heard.

NOTE: the first time CUSTOM CYCLE pads are used, the pad must be held until **three** tones are heard followed by the long tone.) The tone(s) indicates the customized cycle has been programmed. The next time that special cycle is needed, simply press the custom pad. The custom cycles can be changed at any time by repeating this procedure.

Special Cycles

The **FINE WASH** cycle is designed for “hand-washable” items. **The washer will agitate and soak alternately** for a total of 6 minutes with 2 minutes of that being a GENTLE agitation. The cycle continues with a rinse and slow final spin. To select, press the FINE WASH pad. After a slight pause, the washer will fill and automatically select an Extra Large Water Level and Warm Wash/Cold Rinse. “Wash 6 Minutes” will appear in the Monitor. (To change these options see

the following section.) A liquid detergent is recommended when using this cycle.

The **SOAK** cycle is used to soak heavily soiled or stained items, without the washer advancing into a wash cycle. To select, press the soak pad. After a slight pause, the washer will fill and automatically select an Extra Large Water Level, Cold water and 30 minutes of soak time with brief periods of agitation. “Soak 30 Minutes” will appear in the Monitor. (To change these options see the following section.) After the soak period the washer will spin and drain the water. **Generally, soak periods up to 30 minutes are sufficient for most loads.**

For an **extended** soak period, press and hold the ▲ TIME ADJUST pad until two dashes “--” appear in the Monitor. The washer will fill, briefly agitate, **shut off** and continue to soak for an infinite length of time (**overnight soaking is not necessary or recommended**).

After the desired soak time, press the SPIN pad to drain the water. After soaking, the load should be laundered with detergent.

NOTE: Allow the washer to complete the entire spin cycle (5 minutes) to avoid the next cycle beginning with a spin.

The **RINSE** cycle is used when only a rinse is desired. To select, press the Rinse pad. After a slight pause, the washer will fill and automatically select an Extra Large Water Level, Cold water and 2 minutes of agitation. “Rinse 2 Minutes” will appear in the Monitor. (To change the water level and agitation time see the following section.)

If a warm rinse is preferred, press the WARM RINSE pad under OPTIONS.

The **SPIN** cycle is used to drain the tub or spin out a load. When the **SPIN** pad is pressed, the wash tub will begin spinning, automatically selecting a 5 minute spin. "Spin 5 Minutes" will appear in the Monitor. (To change the spin time see the following section.)

Adjust Wash Cycle

Water Temperature

Wash water temperature is critical to good laundry results. Household water heaters should be set to deliver a minimum of 140° F. (60° C.) water to the washer for the hot wash setting. Other temperature options are thermostatically controlled by the washer to assure consistent temperatures, improve cleaning and save energy.

Warm wash water is automatically programmed into cycle selections. This temperature can be changed by pressing the **WASH TEMP ADJUST** pad. There are five temperatures available as indicated by the thermometer symbol in the Monitor. They are:

HOT – Wash and presoak water will be the temperature of the water coming from the hot water faucet. Rinse water will be cold. Use this setting for heavily soiled whites and colorfast items.

ENERGY SAVER HOT – Wash and presoak water will be approximately 120° F. Rinse water will be cold. Use this setting for moderately soiled whites and colorfast items.

WARM – Wash and presoak water will be approximately 100° F. Rinse water will be cold. Use this setting for permanent press and colored items with light to moderate soil.

ENERGY SAVER WARM – Wash and presoak water will be approximately 80° F. Rinse water will be cold. Use this setting for delicates, colored and permanent press items with light soil.

COLD – Wash and presoak water will be the temperature of the water coming from the cold water faucet. Use this setting to minimize fading of brightly colored items and shrinkage of washable woolsens.

NOTE: Water below 65°F is too cold to dissolve and activate granular laundry detergents.

Water Level

The Extra Large Water Level is automatically programmed into the cycle selection. This level can be changed by pressing the **WATER LEVEL ADJUST** pad. There are five water levels available as indicated by the washer tub symbol in the Monitor.

For best washing results, clothes must circulate freely. If too little water is used, poor cleaning, linting and excessive wear may result. Use the following as a guide to select the proper water level:

Extra Large – 3/4 to full of clothes.

Large – 1/2 to 3/4 full of clothes.

Medium – 1/3 to 1/2 full of clothes.

Small – 1/4 to 1/3 full of clothes.

Mini – Less than 1/4 full of clothes. (When this level is selected a gentle agitation/slow spin is automatically provided for gentle handling of small loads.)

NOTE: When laundering permanent press items or items of delicate construction, washable woolsens or loosely knit items, never use less than the **MEDIUM** setting. This will minimize shrinkage, wrinkling and pulling of seams.

Signal Level

An audible signal will remind you to return to the washer. The washer signal consists of 8 short beeps and will sound at the end of the wash cycle. It will also sound if the lid is left open during a cycle or if the washer stops due to an unevenly distributed clothes load.

To adjust the volume of the signal, press the **SIGNAL LEVEL ADJUST** pad. The loudness level is indicated audibly as well as visually by the symbol in the Monitor. The signal level does not need to be set each time the washer is used.

Time

The amount of agitation, soak, rinse and spin time can be adjusted on the cycles and options. Press the **▲** pad to increase the time; press the **▼** pad to decrease the time. Cycles and options can be set for the following times:

Regular Fabrics	1-19 minutes
Permanent Press	1-15 minutes
Knits-Delicates	1-10 minutes
Fine Wash	1-10 minutes
Soak	1-59 minutes or Infinite
Rinse	1-8 minutes
Spin	1-8 minutes
Presoak	1-60 minutes

The amount of time chosen will be displayed for approximately 10 seconds in the Monitor when a cycle is first selected.

Then the **TIME MONITOR** will convert to the approximate total minutes remaining in the cycle. This feature lets you know when to return to the washer to remove your load.

Select Options

Options are selected by pressing the pad once or canceled by pressing the pad again.

Slow Spin

Pressing this pad provides a slow spin speed on any cycle selected.

Off

Pressing this pad cancels all selections and stops the washer.

Presoak

This option provides a convenient and economical method of treating heavily soiled and stained loads. It will soak with brief periods of agitation for a selected time and automatically advance into a wash cycle without draining.

To use this option:

1. Select a wash cycle.
2. Choose wash temperature, water level and wash time.
3. Press PRESOAK pad. (Wash water temperature and presoak water temperature will be the same.)
4. If needed, decrease presoak time from 30 minutes or increase time up to 60 minutes by pressing one of the time adjust pads. Generally, soak periods up to 30 minutes are sufficient for most loads.
5. Use up to 50% more than the usual amount of detergent or use a presoak product such as Biz[®] in addition to the regular amount of detergent.

**Brand names are the trademarks of the respective manufacturers.*

Extra Rinse

An additional deep rinse is automatically added to the selected cycle by using the EXTRA RINSE option. To select, press the EXTRA RINSE pad. The water temperature will be the same as the initial rinse.

Warm Rinse

Pressing this pad will provide a warm final rinse when energy saver hot, warm or energy saver warm water

temperatures are selected. A warm final rinse cannot be provided on a permanent press cycle or when using a hot or cold wash temperature on any cycle.

Start the Washer

After a wash cycle program has been selected, the washer will fill to the selected water level with the selected wash water temperature. After filling, it will agitate for the selected number of minutes.

The washer will pause briefly throughout each cycle. These pauses are normal.

This washer is designed so that it will not agitate or spin when the lid is open. It will, however, fill with the lid open so water is available for pretreating stains or diluting fabric softener.

Should the lid be opened during a cycle, the washer will stop; when the lid is closed the washer will resume its cycle at the point it was interrupted.

NOTE: If the washer stops during the spin, it may be due to an unevenly distributed load. If this happens, push in the control knob, open the lid, redistribute the load, close the lid and pull out the control knob.

Program Monitor Features

Unbalanced Signal

If the washer stops due to an unevenly distributed clothes load, "UNBALANCED" will light in the Monitor. One minute later an audible signal will sound. This signal will continue to sound every minute. To continue the cycle, redistribute the load and close the lid. The washer will automatically resume the cycle at the point it was interrupted.

Sequence Indicators

Words light in the Monitor as the washer advances through each portion of the cycle — "SOAK, WASH, RINSE, X-RINSE and SPIN."

Soil Level Indicators

The soil level indicators will light in the Monitor to help match the wash time to the soil level of the load. For example, if the load is lightly soiled, agitation time can be decreased and fewer indicator lights will light indicating appropriate agitation time for the load.

STORING THE WASHER

Washers can be damaged if water is not removed from hoses and internal components before storage. Prepare the washer for storage as follows:

- Press the Regular Fabrics pad and add one cup of bleach or white vinegar to a full load of warm or hot water without clothes. Run the washer through a complete cycle.
- Turn the water faucets off and disconnect the inlet hoses.
- Press the SPIN cycle and lower drain hose to drain any water that may be in the drain hose.
- Disconnect the washer from the electrical supply and leave the washer lid open to let air circulate inside the tub.

MAINTAINING THE WASHER

- Turn off the water faucets after finishing the day's washing. This will shut off the water supply to the washer and prevent the unlikely possibility of damage from escaping water.
- Clean the control panel with a soft damp cloth and glass cleaner. Do not use any abrasive powders or cleaning pads.
- Clean the cabinet with soap and water followed with an appliance wax, if desired.
- The SELF-CLEAN LINT FILTER is located under the agitator on the bottom of the washtub. The lint filter in this washer cleans itself. During the wash and rinse portion of the cycle, lint is collected on the filter. The filter is then flushed automatically during the spin and drain.

CYCLE DESCRIPTIONS

REGULAR		PERMANENT PRESS		KNITS-DELICATES					
Fill	Time Variable	Fill	Time Variable	Fill	Time Variable				
Wash	1-19 min.	Wash	1-15 min.	Wash (Gentle Agitation)	1-10 min.				
Spin & Drain		Spin & Partial Drain	} Occurs only if a HOT or ENERGY SAVER HOT wash water temperature is selected.	Spin & Drain					
Spray Rinse		Fill with Cold Water		Spray Rinse					
Spin & Drain		Agitate		Spin & Drain					
Fill		Spin & Drain		Fill					
Deep Rinse & Agitate		Fill with Cold Water		Deep Rinse & Gentle Agitation					
Spin & Drain		Deep Rinse & Agitate		Spin & Drain					
Spray Rinse†		Spin & Drain		Spray Rinse†					
Final Spin		Spray Rinse†		Final Spin (Slow)					
		Final Spin							
FINE WASH ^o		Soak ^{o/o}		Rinse		Spin		Automatic Presoak ^o	
Fill	Time Variable	Fill	Time Variable	Fill	Time Variable	Spin & Drain	Time Variable	Fill	Time Variable
Wash (Gentle Agitation)	1-10 min.	Agitate	1-59 min.	Agitate	1-8 min.		1-8 min.	Agitate	1-60 min.
Soak		Soak		Spin & Drain				Soak	
Wash (Gentle Agitation)		Agitate						Agitate	
Spin & Drain		Soak						Soak	
Spray Rinse		Agitate						Agitate	
Spin & Drain		Spin & Drain						Cycle Automatically	
Fill								Advances into Wash	
Deep Rinse & Gentle Agitation								Cycle w/o Draining	
Spray Rinse†									
Final Spin (Slow)									

^oAgitation and soak times will vary with the number of minutes selected.

^{o/o}If Soak time is increased beyond 59 minutes, the washer will fill, agitate 2 minutes and then shut off.

†Under certain conditions this spray rinse may not occur.

NOTE: The washer will pause briefly throughout each cycle. These pauses are normal.

TOTAL WATER USAGE

	Regular Cycle	Permanent Press Cycle
MINI	Approx. 18 gallons (15 Imperial gallons; 68 liters)	Approx. 24 gallons (20 Imperial gallons; 91 liters)
SMALL	Approx. 28 gallons (23 Imperial gallons; 106 liters)	Approx. 36 gallons (30 Imperial gallons; 136 liters)
MEDIUM	Approx. 32 gallons (27 Imperial gallons; 121 liters)	Approx. 42 gallons (35 Imperial gallons; 159 liters)
LARGE	Approx. 36 gallons (30 Imperial gallons; 136 liters)	Approx. 48 gallons (40 Imperial gallons; 182 liters)
EXTRA LARGE	Approx. 40 gallons (33 Imperial gallons; 151 liters)	Approx. 54 gallons (45 Imperial gallons; 204 liters)

BEFORE YOU CALL FOR SERVICE

Check these points if your washer...

WON'T FILL	<ul style="list-style-type: none"> • Plug cord into live electrical outlet. • Check fuse or reset circuit breaker. • Select wash cycle by touching appropriate program pad. If "lid" appears in the monitor, raise and lower lid and re-select wash cycle. • Turn both faucets on fully. • Straighten inlet hoses. • Disconnect hoses and check hose filter screens. Clean screens, if plugged.
WON'T AGITATE	<ul style="list-style-type: none"> • Check fuse or reset circuit breaker. • Close lid. For your safety, washer will not agitate or spin unless the lid is closed. • The washer is equipped with a lid switch failure detector. If the "lid" switch appears in monitor, raise and lower lid. If "lid" remains displayed. Call for service. • Hose filter screens plugged. Disconnect hose and clean screens.
WON'T SPIN OR DRAIN	<ul style="list-style-type: none"> • "Unbalanced" appears in monitor and signal sounds. Redistribute the load evenly and close the lid. Check for leveling. Be sure water level is acceptable for load size. • Check fuse or reset circuit breaker. • Select wash cycle by touching appropriate program pad. • Straighten hoses. Eliminate kinked hoses. If there is a drain restriction, call for service. • Close lid. For your safety, washer will not agitate or spin unless the lid is closed. • Suds lock – caused by too much suds. Rewash without detergent. Use correct amount of a low-sudsing detergent. • The washer is equipped with a lid switch failure detector. If the "lid" appears in monitor, raise and lower the lid. If "lid" remains displayed, call for service.
STOPS	<ul style="list-style-type: none"> • "Unbalanced" appears in monitor and signal sounds. Redistribute the load evenly and close the lid. Check for leveling. Be sure water level is acceptable for load size. • Plug cord into live electrical outlet. • Check fuse or reset circuit breaker. • Select wash cycle by touching appropriate program pad. • Straighten hoses. Eliminate kinked hoses. If there is a drain restriction, call for service. • Close lid. For your safety, washer will not agitate or spin unless lid is closed. • This may be a pause or soak period in the cycle. Wait several minutes and it may start. • Suds lock – caused by too much suds. Rewash without detergent. Use correct amount of low-sudsing detergent. • The washer is equipped with a lid switch failure detector. If "lid" appears in monitor, raise and lower lid. If "lid" remains displayed, call for service.
LEAKS WATER	<ul style="list-style-type: none"> • Make sure hose connections are tight. • Make sure end of drain hose is correctly inserted and secured to drain facility. • Extended soaking – soak for 30 minutes or less.
IS NOISY	<ul style="list-style-type: none"> • Make sure washer is level and firm to the floor. • Weak floors can cause vibration and walking.
FILLS WITH THE WRONG TEMPERATURE WATER	<ul style="list-style-type: none"> • Turn both faucets on fully. • Make sure temperature selection is correct. • Make sure hoses are connected to correct faucets and inlet connections. Be sure water supply is regulated correctly. Flush water line before filling washer. • Be sure water supply is regulated correctly. • Flush water line before filling washer. • Check the water heater. It should be set to deliver a minimum 120°F (49°C) hot water at the tap. Also check water heater capacity and recovery rate. • Hose filter screens plugged. Disconnect hose and clean screens.

NOTE: For further information contact Maytag Customer Assistance:

U.S. 1-800-688-9900
Canada 1-800-688-2002

AUTOMATIC WASHER WARRANTY

Full One Year Warranty

For **one (1) year** from the date of original retail purchase, any part which fails in normal home use will be repaired or replaced free of charge.

Limited Warranty

After the first year from the date of original retail purchase through the time periods listed below, the parts designated below which fail in normal home use will be repaired or replaced free of charge for the part itself, with the owner paying all other costs, including labor, mileage and transportation.

Second Year – All parts.

Third through Fifth Year – The drive motor. All parts of the solid state controls (if so equipped).

Third through Tenth Year – All parts of the transmission assembly.

Additional Limited Warranty Against Rust

Should an exterior cabinet, including the top, lid, and baseframe, rust during the one year period starting from the date of retail purchase, repair or replacement will be made free of charge. After the first and through the fifth year, repair or replacement will be made free of charge for the part itself, with the owner paying all other costs, including labor, mileage and transportation.

Please Note: This full warranty and the limited warranty apply when the washer is located in the United States or Canada. Washers located elsewhere are covered by the limited warranty only, including parts which fail during the first year.

To Receive Warranty Service

To locate an authorized service company in your area, contact the Maytag dealer from whom your appliance was purchased or call Maytag Customer Service at the number listed below. Should you not receive satisfactory warranty service, please call or write:

Maytag Customer Assistance
c/o Maytag Customer Service
P.O. Box 2370
Cleveland, TN 37320-2370
US 1-800-688-9900
CANADA 1-800-688-2002

When contacting Maytag Customer Service be sure to provide the model and serial number of your appliance, the name and address of the dealer from whom you purchased the appliance and the date of purchase.

The specific warranties expressed above are the ONLY warranties provided by the manufacturer. The Warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

Should you still have a problem, write to: Major Appliance Consumer Action Program, 20 North Wacker Drive, Chicago, Illinois 60606. MACAP is an industry sponsored but independent group of consumer experts who receive and act on complaints from appliance owners.

NOTE: When writing about an unsolved service problem, please include the following information:

- (a) Your name, address, and telephone number;
- (b) Model number and serial number (found on control panel cover) of your appliance;
- (c) Name and address of your dealer and date the appliance was bought;
- (d) A clear description of the problem you are having;
- (e) Water hardness, detergent brand and amount, water temperature and cycle used.

CONSUMER PUBLICATIONS

For additional information on laundering and purchasing other major appliances, order the following booklets from Maytag at the prices indicated. Please send your name, address, booklet title, form number and payment to: Maytag, Consumer Education Department, One Dependability Square, Newton, IA 50208. Allow 6-8 weeks for delivery.

The Facts of the Laundry — 181YG	50¢	
Stain Removal Guide — 19YG	50¢	
Choosing the Right Detergent — 184YG	50¢	
Special Baby, Special Clean-up — 191 YG	50¢	
Appliance Buying Guides	50¢	EACH
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